

Living Space Relocation Review

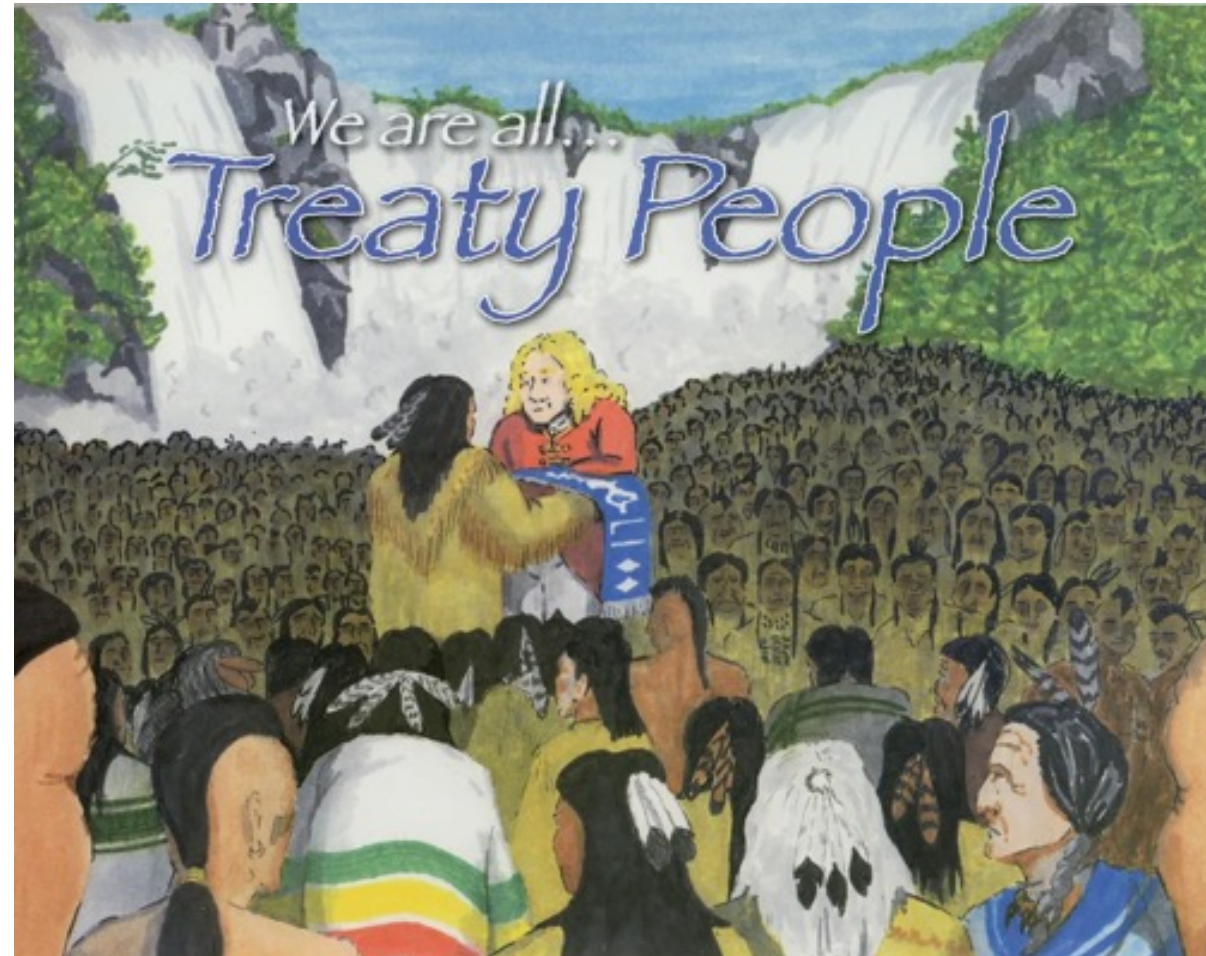
Part 3 (of 3), Jan/Feb 2024

Public Debrief on Learnings from the Week & Sparks Pizza
Feb 10, 2024

Land Acknowledgement | We are all Treaty People

Our Third Party Public team acknowledges that we are located on the traditional Lands of Mattagami First Nation, Flying Post First Nation, and Matachewan First Nation, home to many Ojibway, Cree, Oji-Cree, Algonquin and Métis people.

We also acknowledge that we are in Treaty 9 territory (also known as the James Bay Treaty), which is steeped in the rich Indigenous history of many First Nations, Metis and Inuit People.



Our approach to meetings

As a meeting participant, you are encouraged to:

- Treat all participants with kindness and respect.
- Critique ideas, not individuals.
- Be an active listener and keep an open mind to the full range of views and opinions.
- Speak about your personal experiences and try to avoid making generalizations.

As process facilitators, we acknowledge:

- Everyone has and brings different life experiences and perspectives.
- There are multiple public interests and tensions that exist between them for many reasons, including systemic factors that have historically and presently impact people differently.
- This is a space for the full range of opinions and perspectives to be considered and to learn from each other.
- Our responsibility to support participants in discussing and addressing tensions and disagreeing (even vehemently) in a constructive way that builds trust in our ability to work together.
- People are complex and are at different places on their learning journeys. We will aim to hold each other accountable with grace.
- As a facilitation team, we are always learning, and we are open to feedback on how we as a facilitation team can improve the process.

Value of the process

Draft

Challenges leading to the Relocation Review

How the process is designed to address the challenges

Many people are calling for a change in the location of Living Space, but the potential consequences (both advantages and disadvantages) of making that change had not been explored.

The potential consequences have, and continue to be explored. The process relied on participants – all residents of Timmins – to identify potential advantages and disadvantages of relocation options. The process has been open to all voices that public leaders have a responsibility to consider.

There was a strong call for better information, data, and more transparent decision-making related to the shelter and the services provided in the community to support people living outdoors.

The process created space for participants and public leaders to bring and share information broadly. It also brings transparency to who-does-what and who-decides-what.

There is concern that leaders are not listening or responding to concerns related to the shelter.

The process is all about listening, learning, reflecting, and giving everyone in the Timmins community, including public leaders, the insights and perspectives they need to have a considered response.

It also makes it really clear that there's an obligation to respond.

Quick refresher

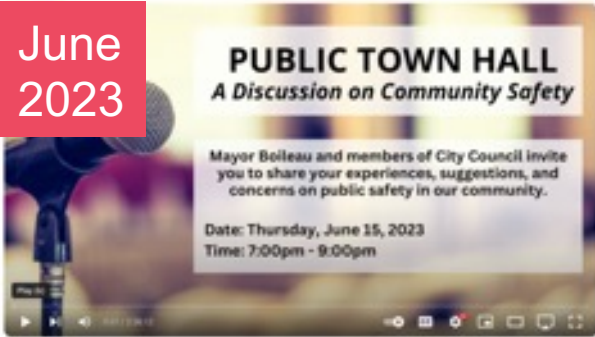
Overview of the Relocation Review and focus of Parts 1 and 2

Part 3 Draft Outcomes

Feedback shared during working sessions this week

Next steps

Timing and who-does-what



Prior to 2016

Concerns about people sleeping rough

2016

Partners convened by CDSSAB to respond to concerns (including CMHA, Timmins District Hospital, Timmins Police Service, Downtown Timmins BIA, Porcupine Health Unit, Timmins Native Friendship Centre, Misiway Milopemahtesewin, Cochrane District Social Planning Council, Timmins Economic Development Corporation)

2018

Grand Opening of Timmins first emergency shelter on Cedar Street

2021

Living Space relocation to Spruce Street



Council Resolution 23-233

July 11, 2023, Moved by Councillor Black and Seconded by Councillor Curley

July 2023

Cochrane District Social Services Administration Board (CDSSAB) Living Space Review RFP – 23-079

The Corporation of the City of Timmins
RESOLUTION

Moved by Councillor Black 23-233
Seconded by Councillor Curley

WHEREAS City of Timmins Council supports providing shelter and housing services in locations that are suitable for the services being provided and compatible with neighboring properties

AND WHEREAS City of Timmins Council supports a facility that provides 24/7 services including housing/shelter, food, mental health and addictions treatment/counselling, job and education training

AND WHEREAS City of Timmins Council supports a facility where low barrier shelter clients can have separate facilities and accommodations than other clients

AND WHEREAS City of Timmins Council acknowledges the feedback from residents and businesses that the current location of Living Space has caused significant negative impacts on neighbouring properties due to interactions between clients and neighbouring properties

AND WHEREAS City of Timmins Council has listened, heard and respects the views of the over 1000 residents who attended a public town hall where the majority in attendance supported the request to have the Living Space facility moved

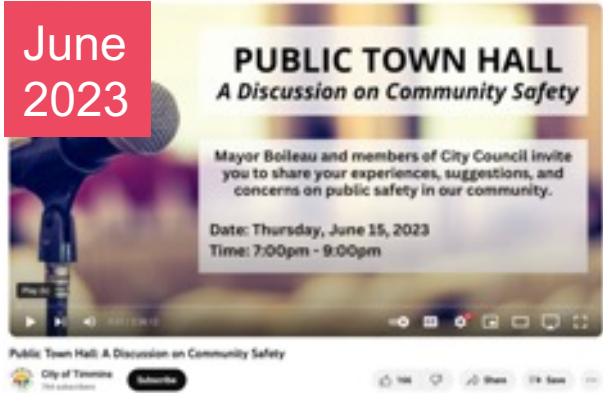
AND WHEREAS the City of Timmins acknowledges mental health and addictions treatment, and housing are core provincial responsibilities and that the provincial government has failed to adequately address these issues and by doing so they have burdened municipalities and residents across the province

BE IT RESOLVED THAT the City of Timmins Council hereby requests all organizations and boards involved with the operations or funding of Living Space consider options for relocation out of residential and commercial zones

AND BE IT FURTHER RESOLVED THAT City of Timmins Council hereby requests that this initial review be completed within 3 months and requests an update be provided to City of Timmins Council where at that time it can be explored what support the city can provide to assist in the relocation

AND BE IT FURTHER RESOLVED THAT City of Timmins submit a copy of this resolution and a letter to MPP George Pirie, the Premier of Ontario, Provincial Ministers of Health, Associate Minister of Mental Health and Addictions, Minister of Municipal Affairs & Housing, Minister of Children, Community and Social Services, MP Charlie Angus, the Prime Minister of Canada, Federal Minister of Health, Federal Minister of Mental Health and Addictions urgently requesting the upper levels of government work together to secure funding to establish a new full service facility in Timmins that is inclusive of 24/7 services including housing/ shelter, food, mental health and addictions treatment/counselling, job and education training

AND BE IT FURTHER RESOLVED THAT the City of Timmins asks CDSSAB to consider all current revenues and grants issued by the Province of Ontario be reviewed for their eligibility to be reallocated to help fund the relocation of the Living Space Facility including sale of the current facility



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August 2023

Cochrane District Social Services Administration Board (CDSSAB) Living Space Review RFP – 23-079

The District of Cochrane Social Services Administration Board
RESOLUTION NO. 23 – 079

Moved by:
Seconded by:

WHEREAS the CDSSAB has received resolution 23-233 from the City of Timmins requesting that all organizations and boards involved with the operations or funding of Living Space consider options for relocation out of residential and commercial zones and that such review be completed within three months and the CDSSAB consider all current revenues and grants issued by the Province of Ontario be reviewed for the eligibility to be reallocated to help fund the relocation of the Living Space facility; and

WHEREAS the Cochrane DSSAB is the sole funder of Living Space; and

WHEREAS Living Space is the sole operator of the organization,

NOW THEREFORE BE IT RESOLVED THAT:

1. The Board directs administration to secure the services of a third party, with appropriate experience and qualifications, to conduct the review; and
2. The Board directs administration to coordinate the undertaking of a single review project with Living Space as the only other organization involved in the operation or funding of emergency shelter services; and
3. The Board petition the following community partners to collaborate in the performance of the review and support the outcomes of the review: i. Timmins Police Services
ii. City of Timmins
iii. Mushkegowuk Council
iv. Canadian Mental Health Association
v. Timmins and District Hospital
vi. The Reaching Home Community Advisory Board
vii. Wabun Tribal Council
viii. Porcupine Health Unit
4. The Board respond to the City of Timmins requesting that the review period be extended from 3 months to 6 months; and
5. The Board petition the City of Timmins to fund the review and any outcomes resulting from the review that incur costs related to the relocation of Living Space.



June 2023

- Special agency created by Province of Ontario
- Deliver social services in the District
- 10 DSSABs across Northern Ontario (established 1998)
- Mandatory services (Ontario Works, childcare, social housing)
- Also deliver emergency medical services
- No direct taxing authority
- Majority of funding from Province, about 25% municipal
- Board members prescribed by regulation (Timmins Mayor and 6 Councillors, and 6 mayors representing other municipalities in the District, along with rep from Territory Without Municipal Organization)
- Accountable to several Ontario Ministries (Children, Community and Social Services, Municipal Affairs and Housing, Education, Health and Long Term Care), federal funders

August 2023

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Living Space Review
RFP – 23-079

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Courtesy of Resolution 23-233

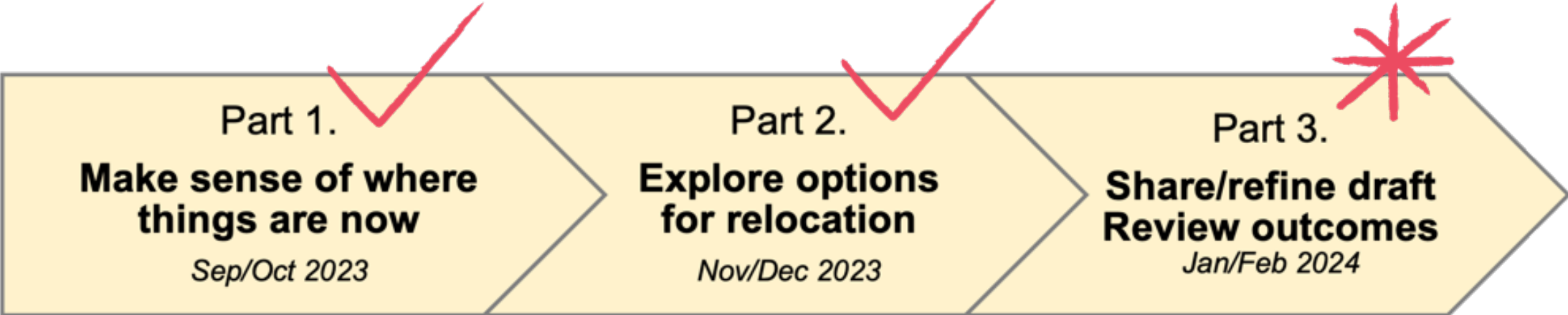
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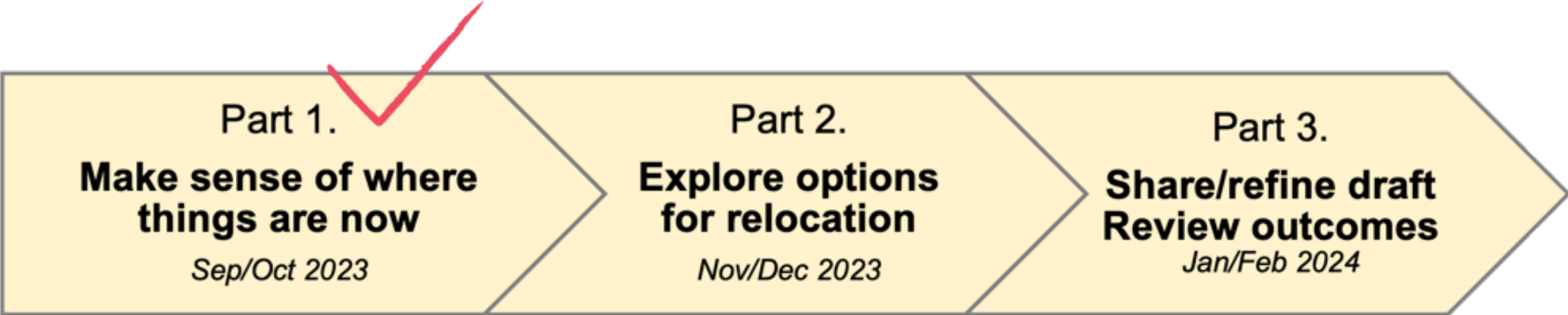
September
2023



Collaborating with
Eagle Cree Consulting

- Founded in 2004
- Third party process stewards
- Work exclusively for public actors
- **Not advocates for outcomes, we're advocates for transparent, inclusive, responsive, accountable processes**





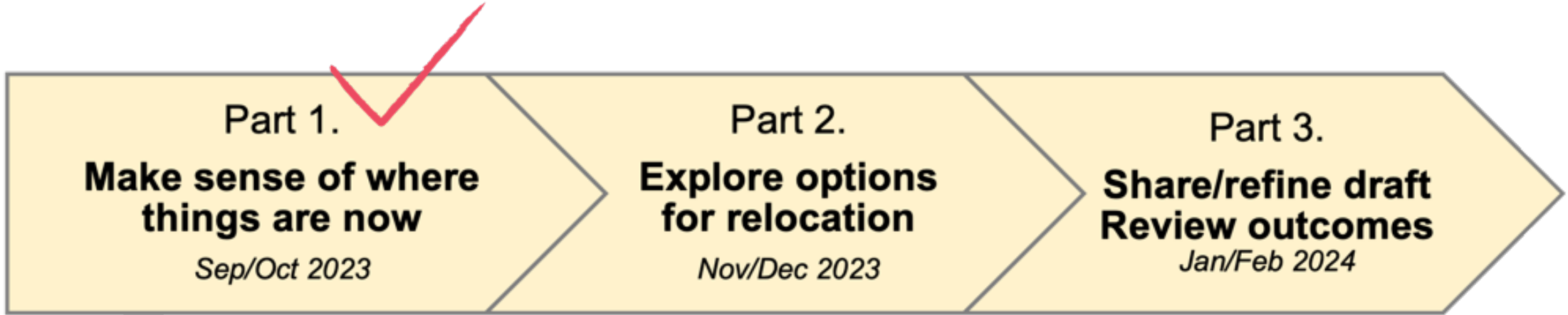
Website, sign-up for updates and comment box

1-on-1 and small group discussions with key voices

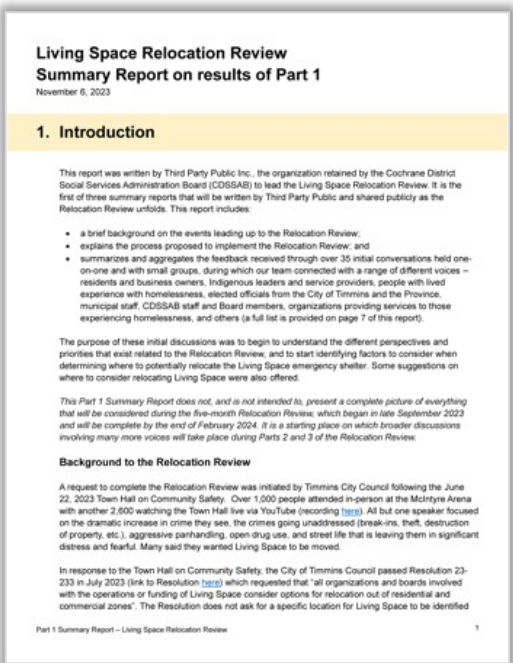
Engage Indigenous voices

Meet people with lived experience

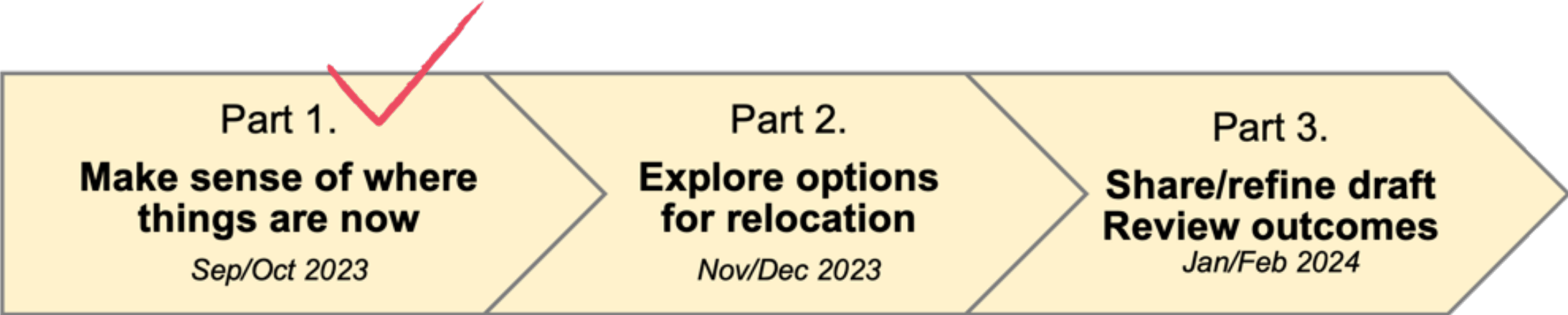
Summary Report on Part 1



- Website, sign-up for updates and comment box
- 1-on-1 and small group discussions with key voices
- Engage Indigenous voices
- Meet people with lived experience
- Summary Report on Part 1



- Over 35 meetings with 75+ people
 - Residents (including some business owners), Indigenous voices and service providers, People with lived experience, Service providers, City of Timmins, CDSSAB, Town of Iroquois Falls, Province
- Asked people to help us understand their perspectives on what needs to be considered during the Relocation Review.*



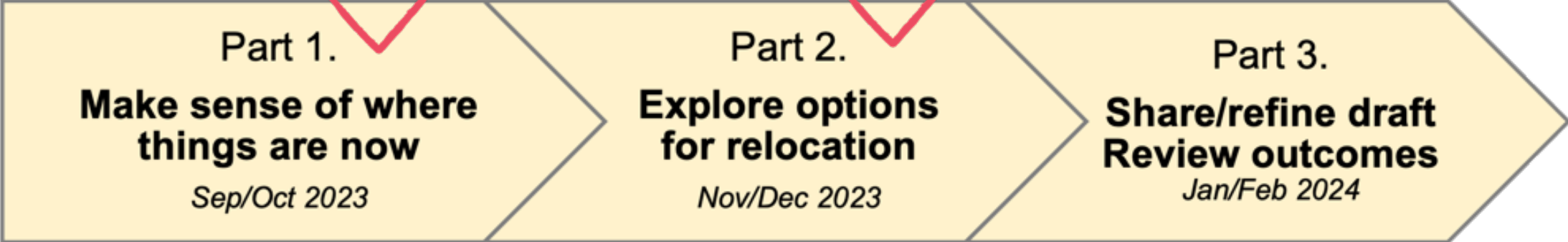
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Website updates, Part 2 online form

Nov/Dec Discussion Guide

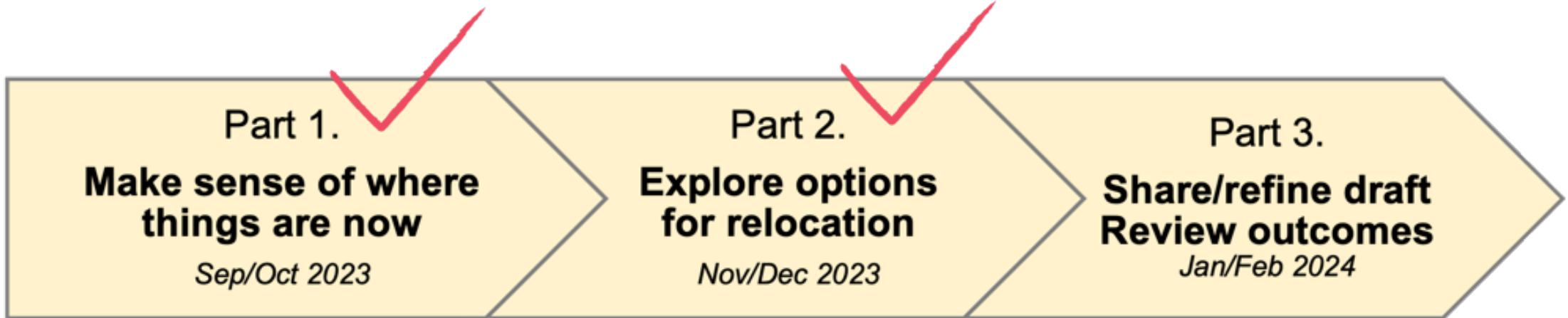
Large group working sessions with community and service providers

Engage Indigenous voices

Meet people with lived experience

Connect with youth

Summary Report on Part 2



Living Space Relocation Review
DISCUSSION GUIDE
November/December 2023

Public process to consider options for the relocation of the Living Space Emergency Shelter

In response to concerns raised by residents and businesses related to the Living Space Emergency Shelter on Spruce Street, Timmins City Council has asked the Cochrane District Social Services Administration Board (CDSSAB) to consider options for the relocation of Living Space out of residential and commercial zones. In late September 2023, Third Party Public Inc. was hired to lead the Relocation Review on behalf of CDSSAB, in collaboration with Eagle Cree Consulting.

How can you get involved?

The Relocation Review is being implemented in three parts. Engagement of multiple interests and voices is important throughout. The three parts include:

Part 1. Make sense of where things are at now (Sep/Oct) – COMPLETE
Part 2. Explore options for relocation of Living Space (Nov/Dec)
Part 3. Share and refine draft outcomes of the Relocation Review (Jan/Feb 2024)

WE ARE HERE

This Discussion Guide provides a summary of the Relocation Review process and timelines, and shares highlights of work completed to date. It also includes three questions that we'd like your thoughts on.

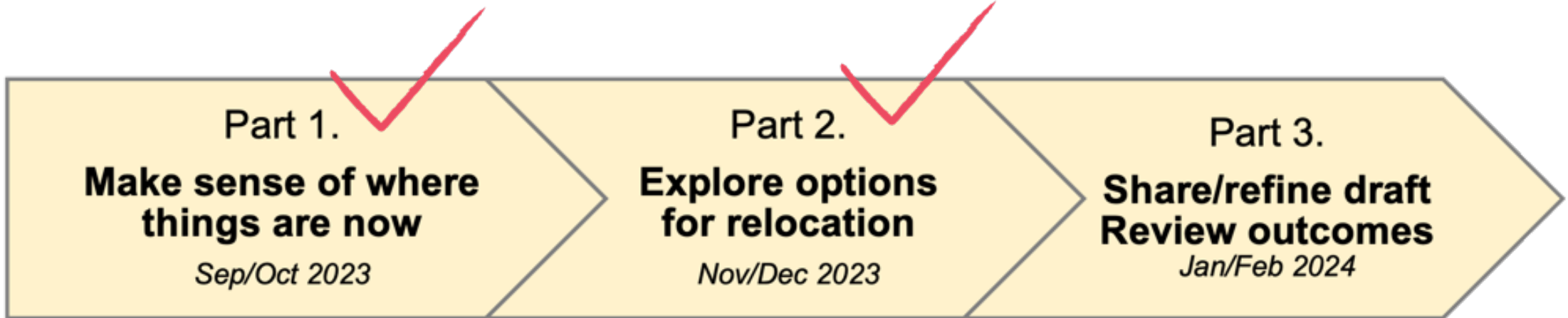
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1. Timmins will have an emergency shelter. What does an emergency shelter that's working well look like to you? What's happening to make it successful?
2. Both in-town and out-of-town locations for the Living Space emergency shelter have been suggested. What do you see as the top 3 advantages and disadvantages of both of these suggested locations?
3. Do you have any other comments to share with the Relocation Review team?

More details about the Relocation Review, including the Part 1 Summary Report, a copy of this Discussion Guide, and our Draft Part 2 Reference Sheet can be found at www.livingspacereview.ca

Living Space Relocation Review – Nov/Dec 2023 Discussion Guide

- Website updates, Part 2 online form
- Nov/Dec Discussion Guide
- Large group working sessions with community and service providers
- Engage Indigenous voices
- Meet people with lived experience
- Connect with youth
- Summary Report on Part 2



Living Space Relocation Review

DISCUSSION GUIDE

November/December 2023

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WE'D LIKE TO HEAR FROM YOU
The Relocation Review welcomes any and all voices interested in participating.

During Part 2, attend one of two identical Community Working Sessions:

Tues, Nov 21
7 – 9 pm, Dante Club

Thurs, Nov 23
7 – 9 pm, Senator Hotel

Separate sessions are also being held with Indigenous voices, service providers, and people with lived experience.

Prefer sharing your thoughts online?
Visit the website to review the same information and answer the same questions we're asking in the working sessions.



Website updates, Part 2 online form

Nov/Dec Discussion Guide

Large group working sessions with community and service providers

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Summary Report on Part 2

DRAFT REFERENCE SHEET (Nov/Dec 2023) – Overview of feedback to date* during the Living Space Relocation Review

There are pressures on Timmins.

- Need for Truth and Reconciliation Opaid Crisis
- Housing Affordability Crisis
- Downtown Economic Decline
- High Crime Rate (and difficulty recruiting officers)
- Cuts to Social Assistance
- Limited access to walk-in medical care (shortage of family doctors)
- Others?

Many Indigenous Voices are advocating for:

- Respect for Indigenous ceremony, protocol, and culture.
- More acknowledgement and repairs of traumas from colonialization, residential schools, Sixties Scoop, and missing and murdered Indigenous women.
- More Indigenous staff and languages.
- Eliminating stereotypes and generalizations that discriminate against Indigenous people (including acts of aggression).
- More collaboration.

Many residents & businesses are advocating to move Living Space because of unresolved concerns:

- Crime, drug trafficking, theft, break and enters, etc.
- Fear of aggressive, unpredictable behaviours, fires in empty buildings.
- Open drug use, discarded needles.
- Outdoor urination, defecation.
- Disruption of daily activity and sleep.
- Discomfort seeing people in distress.
- Business impacts, property values.
- Lack of support services.

People experiencing homelessness have told us:

- People are homeless for many reasons (released from jail, domestic violence, addiction, etc.).
- It's important not to judge or belittle.
- Shelter needs to be close to services and walkable – or people won't use it.
- "Buck is passed" with current approach to services – we're told "see this person", "see that person".
- Living Space needs more services – psychiatric, dental, housing, etc.
- Need help transitioning from rehab to housing (so don't return to shelter).

Services providers told us:

- Time and effort needed to provide services is exponentially higher than in the past. Inadequate resources.
- With current approach, staff are burnt out and clients left spinning.
- The conversation about Living Space is highly charged and difficult to engage in.
- Communication with neighbours is essential when emergency shelter services are introduced in a community.
- Aging population is also at risk of homelessness.

There are enforcement efforts and outreach patrols working to address concerns:

- Mushkegowuk Fire Keeper Street Patrol
- Timmins Police Services
- Timmins Fire Department
- City of Timmins Bylaw Enforcement

In 2023, CDSSAB received increased funding (from approx. \$2M/yr to \$6M/yr for next 3 years) to prevent homelessness. Plan is to use the funds to:**

- Create 10 units Supportive Housing in 2 yrs, with 247 services in 1 yr 3, with plan for 40 more.
- Create service hub with food, hygiene facilities, service navigators.
- Add Housing Loss Prevention Workers
- Integrated paramedicine program
- Create 6 units Traditional Housing

There are a growing number of people experiencing homelessness in Timmins.

- 455 people experiencing homelessness in District of Cochrane that want housing*
- More than 4 in 5 people identify as Indigenous
- Approx. 85% self-report substance use issue
- 50% self-report challenges with mental health.
- 45 report multiple health issues

Where people go when not accessing services:

- Street or sidewalk or alcove
- In park or public space
- Couch surfing
- Occupied or abandoned private property

Some things that influence what and how services are provided:

- Quality of the staff, including their training, cultural competencies, salaries, etc.
- Requirements of the funder (Province of Ontario, Government of Canada, CDSSAB, etc.)
- Degree of collaboration between service providers (e.g. Community Safety and Well-Being Plan Leadership Committee, Cochrane District System of Care, Community Advisory Board, etc.)
- Whether service is led or co-led by an Indigenous-led organization
- Level of client interest in receiving services

Drop-In

Living Space (7 days/week, Sun-Sun)
The Salvation Army (Wed, Sat, Sun, 1-3pm)
OMHA (Fri, 8:30-11am)

Public Toilet

Living Space

Anti-Hunger Coalition

Meals Project Live (Mon)
Timmins Native Friendship Centre (Tues)
First Baptist Church (Thurs, Fri)
The Salvation Army (Wed, Sun)
Lora's Kitchen (Thurs, Fri)
St. Matthew's (Fri)
Timmins Food Bank (Sat)
Better Tomorrow (Sun)
Soaks Mushkegowuk (Mon-Fri)
Salvation Army (Tues-Sat)
Ontario Aboriginal Housing Services (Fri)

Health care

Misewashkumun Community Health Centre
Safe Health Site
Timmins and Area District Hospital
Phonopne Health Unit

Additions

Safe Health Site
Julie's Centre
Timmins and Area District Hospital

Education & training

Misewashkumun Correctional Facility
Ojibway & Cree Cultural Centre
Northwestern Catholic District School Board
Northern College
College Board
Heard University
Algonia University

Mental health

Canadian Mental Health Association
Timmins and Area District Hospital

Legal services

Wassenaar-Auld Legal Services
Timmins Native Friendship Centre

Job search

Employment Services
Timmins Public Library

Public transit

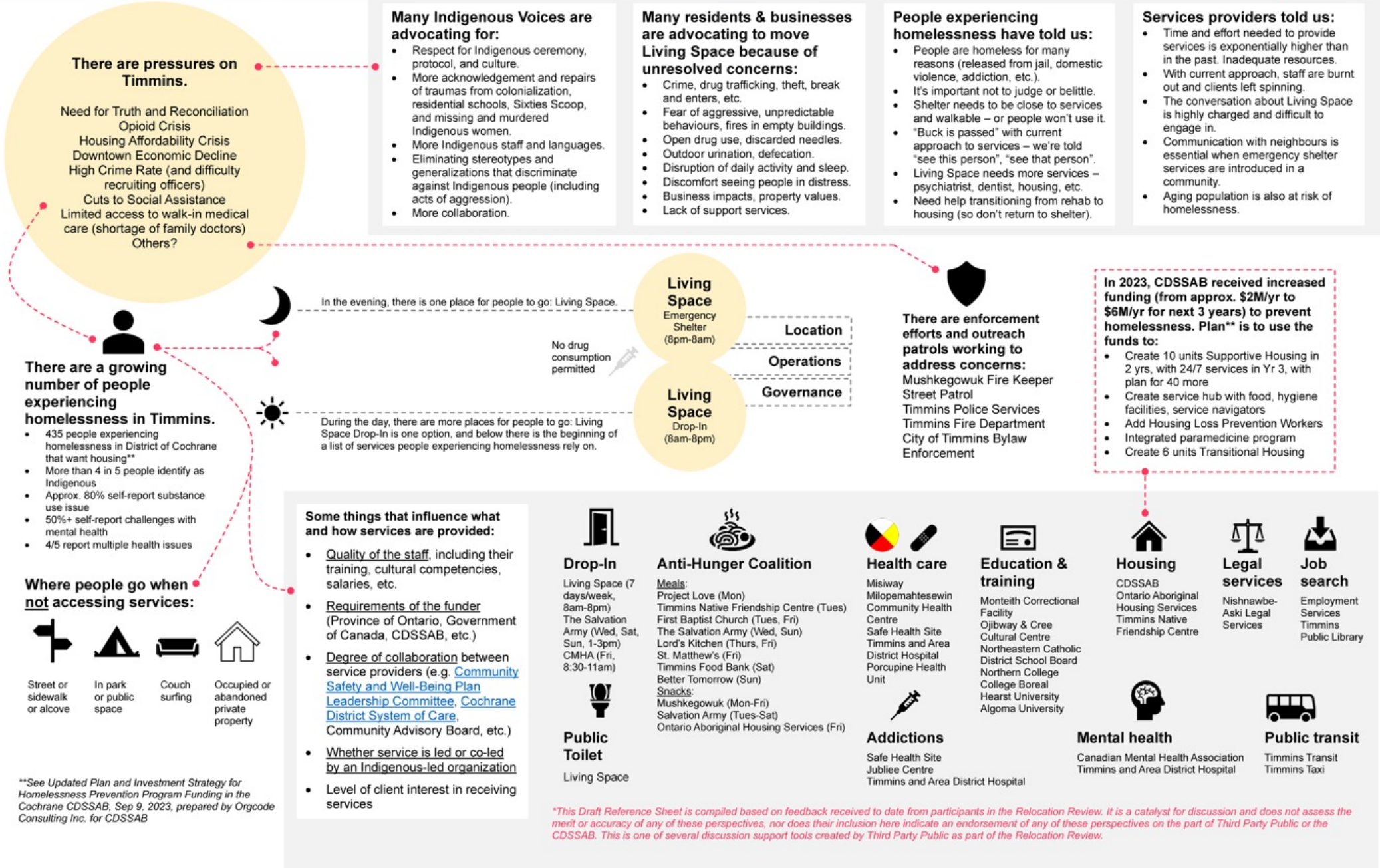
Timmins Transit
Timmins Taxi

*See Updated Plan and Investment Strategy for Homelessness Prevention Program Funding in the Cochrane CDSSAB, Sep 8, 2023, prepared by Eagle Cree Consulting Inc. for CDSSAB

**This Draft Reference Sheet is compiled based on feedback received by stakeholders in the Relocation Review. It is a catalyst for discussion and does not represent the need or accuracy of any of these perspectives, nor does their inclusion here indicate an endorsement of any of these perspectives on the part of Third Party Public or the CDSSAB. This is one of several discussion support tools created by Third Party Public as part of the Relocation Review.

Process

Draft



Make sense of things

Living Space Relocation Review
DISCUSSION GUIDE
November/December 2023

Public process to consider options of the Living Space Emergency Shelter

In response to concerns raised by residents and businesses, the Living Space Emergency Shelter on Spruce Street, Timmins, is being relocated. The District of Cochrane District Social Services Administration is exploring options for the relocation of Living Space out of the current location. This Discussion Guide, prepared by Third Party Public Inc. on behalf of CDSSAB, in collaboration with the District of Cochrane, provides a summary of the process and how you can get involved.

How can you get involved?

The Relocation Review is being implemented in a way that respects the interests and voices of the community throughout. The process will be implemented in three parts:

- Part 1.** Make sense of where things are now (Sept/Oct 2023)
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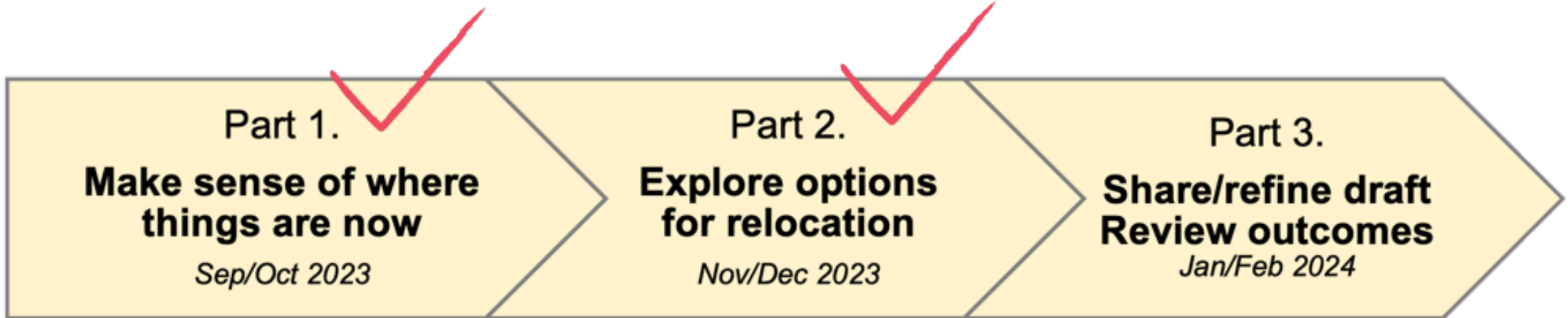
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- Both in-town and out-of-town locations for the shelter have been suggested. What do you see as the disadvantages of both of these suggested locations? Do you have any other comments to share with us?

More details about the Relocation Review, including copies of this Discussion Guide, and our Draft Part 2, are available at www.livingspacereview.ca

*This Draft Reference Sheet is compiled based on feedback received to date from participants in the Relocation Review. It is a catalyst for discussion and does not assess the merit or accuracy of any of these perspectives, nor does their inclusion here indicate an endorsement of any of these perspectives on the part of Third Party Public or the CDSSAB. This is one of several discussion support tools created by Third Party Public as part of the Relocation Review.



Living Space Relocation Review
DISCUSSION GUIDE
November/December 2023

Public process to consider options for the relocation of the Living Space Emergency Shelter

In response to concerns raised by residents and businesses related to the Living Space Emergency Shelter on Spruce Street, Timmins City Council has asked the Cochrane District Social Services Administration Board (CDSSAB) to consider options for the relocation of Living Space out of residential and commercial zones. In late September 2023, Third Party Public Inc. was hired to lead the Relocation Review on behalf of CDSSAB, in collaboration with Eagle Cree Consulting.

How can you get involved?

The Relocation Review is being implemented in three parts. Engagement of multiple interests and voices is important throughout. The three parts include:

Part 1. Make sense of where things are now (Sep/Oct) – COMPLETE
Part 2. Explore options for relocation of Living Space (Nov/Dec)
Part 3. Share and refine draft outcomes of the Relocation Review (Jan/Feb 2024)

WE'D LIKE TO HEAR FROM YOU
The Relocation Review welcomes any and all voices interested in participating.

During Part 2, attend one of two identical Community Working Sessions:
Tues, Nov 21
7 – 9 pm, Dante Club
Thurs, Nov 23
7 – 9 pm, Senator Hotel

Separate sessions are also being held with Indigenous voices, service providers, and people with lived experience.

Prefer sharing your thoughts online?
Visit the website to review the same information and answer the same questions we're asking in the working sessions.
www.livingspacereview.ca

More details about the Relocation Review, including the Part 1 Summary Report, a copy of this Discussion Guide, and our Draft Part 2 Reference Sheet can be found at www.livingspacereview.ca

Living Space Relocation Review – Nov/Dec 2023 Discussion Guide

- Website updates, Part 2 online form
- Nov/Dec Discussion Guide
- Large group working sessions with community and service providers
- Engage Indigenous voices
- Meet people with lived experience
- Connect with youth
- Summary Report on Part 2

We asked people:

- 1. Timmins will have an emergency shelter. What does an emergency shelter that's working well look like to you? What's happening to make it successful?*
- 2. Both in-town and out-of-town locations for the Living Space emergency shelter have been suggested. What do you see as the top 3 advantages and disadvantages of both of these suggested locations?*
- 3. Do you have any other comments to share with the Relocation Review team?*

Activities and participation during Part 2

Draft

When & Where	What	Number of participants
Fri, Nov 16 – Sun, Dec 31 www.livingspacereview.ca	Online Part 2 Feedback Form	62
Mon, Nov 20, 3:30-5pm Youth Wellness Hub	Youth "Pop-up"	10
Tues, Nov 21, 9am-Noon Dante Club	Working Session with Service Providers	38 (including reps from 20 organizations)
Tues, Nov 21, 7-9pm Dante Club	Community Working Session 1	65 (approx.)
Wed, Nov 22, 9:30am-12:30pm, Social Venue	Engagement with Indigenous Voices	18 (including reps from 7 organizations and/or Councils)
Wed, Nov 22, 1:30-3pm Living Space	Lived Experience Focus Group	12
Thurs, Nov 23, 7-9pm, Senator Hotel	Community Working Session 2	33 (approx.)
Nov-Dec	Emails, texts, phone calls, and web comments from and with individuals and/or small groups	78
Total*		316

Activities and participation during Part 2

Draft

When & Where	What	Number of participants
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Nov-Dec	Emails, texts, phone calls, and web comments from and with individuals and/or small groups	78
Total*		316

Living Space Recreation Review
Results from Part 2 Online Feedback Form
January 9, 2024

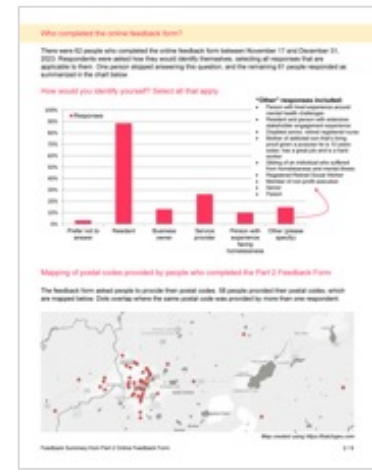
Overview
Part 2 of the Living Space Recreation Review focused on sharing the feedback received during Part 1 and gathering feedback on how to continue our understanding of the recreation of the Living Space emergency shelter. Several online meetings were held, including the community meeting, a working session with service providers, a meeting with Indigenous voices, a pop-up at the Youth Wellness Hub and a lived experience focus group. Feedback is summarized in the report on the Living Space Recreation Review.

How would you identify yourself? Select all that apply

There were 62 people who completed the online feedback form between November 17 and December 31, 2023. Respondents were asked how they would identify themselves, including if responses that are applicable to them. One person checked answering the question, and the remaining 61 people responded as indicated in the chart below.

Mapping of postal codes provided by people who completed the Part 2 Feedback Form

The feedback form asked people to provide their postal codes. 60 people provided their postal codes, which are mapped below. Darker shades where the postal code was provided by more than one respondent.



Pop-up at the Youth Wellness Hub
Living Space Recreation Review - Part 2
Mon, Nov 20, 2023
3:30 - 5:00 pm

SUMMARY OF FEEDBACK

On Monday, November 20, 2023, the Living Space Recreation Review team held a pop-up engagement session at the Youth Wellness Hub. The purpose of this session was to share the results from Part 1 of the Living Space Recreation Review and seek feedback on how to continue our understanding of the recreation of the Living Space emergency shelter.

Engagement with Indigenous Voices
Living Space Recreation Review - Part 2
Wed, Nov 22, 2023
9:30 am - 12:30 pm

SUMMARY OF FEEDBACK

On Wednesday, November 22, 2023, the Living Space Recreation Review team held an engagement session with Indigenous voices. The purpose of this session was to share the results from Part 1 of the Living Space Recreation Review and seek feedback on how to continue our understanding of the recreation of the Living Space emergency shelter.

Working Session with Service Providers
Living Space Recreation Review - Part 2
Tue, Nov 21, 2023
9 am - 12 pm

SUMMARY OF FEEDBACK

The intent of the feedback summary is to capture the comments shared, while respecting the need for confidentiality.

Community Working Session 1 (of 2)
Living Space Recreation Review - Part 2
Tue, Nov 21, 2023
7:00 - 9:00 pm

SUMMARY OF FEEDBACK

The following summary provides the overall outcomes from the Community Working Session. A list of all feedback is provided in the pages that follow, including the requested feedback received on all completed submissions and the notes provided for information during the working session.

Community Working Session 2 (of 2)
Living Space Recreation Review - Part 2
Thu, Nov 23, 2023
7:00 - 9:00 pm

SUMMARY OF FEEDBACK

The following summary provides the overall outcomes from the Community Working Session. A list of all feedback is provided in the pages that follow, including the requested feedback received on all completed submissions and the notes provided for information during the working session.

Activities and participation during Part 2

Draft

Living Space Restoration Review

Results from Part 2 Online Feedback Form

January 6, 2024

Overview

Part 2 of the Living Space Restoration Review focused on sharing the feedback received during Part 1 (an opening feedback or survey to consider what understanding the restoration of the Living Space emergency shelter. Several cultural meetings were held, including two community meetings, a working session with service providers, a meeting with Indigenous circles, a pop-up at the Youth Alliance Hall and a focus group with clients at Living Space's feedback summative event at www.livingspacereview.ca.

In addition, an online, confidential, feedback form was created to give an opportunity to people who were unable to attend existing sessions to share their thoughts and/or those who have additional perspectives to share either before or after the existing sessions. The online feedback form was "hot" on the day of the summative event on Friday, November 17, 2023, and the results summarized in this report are from feedback received on 27 Sunday, December 17, 2023 (just over 1 week).

The online feedback form asked the same three questions asked during the previous working sessions, including:

1. "Something will have an emergency shelter. What does an emergency shelter that's working and look like to you? What's happening to make it successful?"
2. "If that is not one of the top 3 advantages and disadvantages of an open shelter?"
3. "Do you have any other comments or advice to share with the Restoration Review team?"

Basic demographic questions were also asked.

The online feedback form was created by Third Party Public Inc., the organization leading the Living Space Restoration Review, in collaboration with Eagle Creek Consulting. This survey was written by the Third Party Public team (including Elizabeth and Heather). Elizabeth has not been doing for any particular sections of the Restoration Review. The client is to explain the perspectives shared through the completed feedback forms, not to discuss the merit or accuracy of any of these perspectives. This summary does not include an endorsement of any of these perspectives on the part of Third Party Public or Eagle Creek Consulting.

Note that points are numbered in the summary for ease of reference only and do not necessarily imply that some points are more important than others. If you have any questions about this summary, please contact Third Party Public at info@thirdpartypublic.ca or [416-291-8888](tel:416-291-8888).

Feedback Summary from Part 2 Online Feedback Form 1/6

Who completed the online feedback form?

There were 62 people who completed the online feedback form between November 17 and December 17, 2023. Respondents were asked how they would identify themselves, including an indication of any affiliation to them. One person stopped answering the question, and the remaining 61 people responded, summarized in the chart below.

How would you identify yourself? Select all that apply.

How would you identify yourself?	Count
Respondent	58
Service Provider	10
Client	10
Other	10
Other (please specify)	10

Mapping of postal codes provided by people who completed the Part 2 Feedback Form

The feedback form asked people to provide their postal codes. 60 people provided their postal codes, which are mapped below. Darker colors where the same postal code was provided by more than one respondent.

Pop-Up at the Youth Alliance Hall

Living Space Restoration Review - Part 2
Date: Nov 15, 2023
9:30 am - 1:00 pm

SUMMARY OF FEEDBACK

Comments at the [Living Space Feedback](https://www.livingspacereview.ca) site were not seen on-site and/or in small groups, with:

Working Session with Service Providers
Date: Nov 21, 2023
9 am - 12 pm

SUMMARY OF FEEDBACK

The intent of the feedback summary is to capture the perspectives shared, not to endorse the merit or accuracy of any of these perspectives on the part of Third Party Public or Eagle Creek Consulting.

Engagement with Indigenous Circles
Living Space Restoration Review - Part 2
Date: Nov 22, 2023
9:30 am - 12:30 pm

SUMMARY OF FEEDBACK

There were many points raised during the discussion. The summary has been written so that several points are grouped together, even if they were raised at different points during the discussion. Note that no operations were held in any of the community hubs. Participants, however, were able to participate in a pop-up at the Youth Alliance Hall and a focus group with clients at Living Space's feedback summative event at www.livingspacereview.ca.

Feedback shared at the meeting for the Living Space Restoration Review

Comments related to cultural competency and genetics

- It is important to follow our protocols. It's like the feedback form process is to help it be a year to be needed.
- There is a lack of awareness and understanding of what the feedback people are and how feedback comments are not to be used. It's an emergency shelter and not a facility.
- Multigenerational offers cultural competency training. There is a need for this in the community and other organizations in Toronto.
- We need more team (operations) training information and partnering the health sector people in power and programs.

Suggestions for Living Space

- I would be happy to know how many of the people using Living Space are Indigenous. That would help us understand if it's a service that would be important to them.

Feedback Summary from Pop-Up at Youth Alliance Hall Nov 15, 2023 1/6

Focus Group with clients of Living Space

Living Space Restoration Review - Part 2
Date: Nov 15, 2023
1:30 pm - 3 pm at Living Space

SUMMARY OF FEEDBACK

What does an emergency shelter that's working and look like to you?

Community Working Session (1 of 2)
Date: Nov 17, 2023
9 am - 12 pm

SUMMARY OF FEEDBACK

About 25 people participated, including representatives of the Youth Alliance, the Living Space Restoration Review team, and the Living Space community. The meeting was held at the Living Space community hub. The meeting was held at the Living Space community hub. The meeting was held at the Living Space community hub.

Community Working Session (2 of 2)
Date: Nov 15, 2023
7 - 8 pm

SUMMARY OF FEEDBACK

The following points summarize the overall outcomes from the Community Working Session. A list of all feedback is provided in the pages that follow, including the structured feedback received on all completed worksheets and the notes prepared for members during the working session.

Overall Working Session Outcomes

- 1. Participants shared many significant perspectives and had experience in a role that was respectful and appropriate for the vast majority of the working session. Some feedback on the experience of the meeting and the building that.
- 2. Several participants identified to receive more than one shelter, with different shelters serving people with different needs. Others identified a need for a multi-service hub.
- 3. There were participants who were in emergency and needed shelter, and/or in-between locations and others who were not in emergency and needed shelter in an out-of-home situation.
- 4. Many noted that the shelter should meet people's basic needs. The need for other services programming was also identified, particularly most about needs and non-emergency shelter services.
- 5. The importance of respecting the human rights of people living in Toronto was noted, with a focus on the rights of people experiencing homelessness to be heard and the rights of people not experiencing homelessness to live in a safe community.

Community Working Session Nov 17, 2023 1/6

Activities and participation during Part 2

Draft

Living Space Relocation Review PART 2 INTEGRATED FEEDBACK SUMMARY January 14, 2024



Living Space Relocation Review Results from Part 2 Online Feedback Form January 9, 2024

Overview

Part 2 of the Living Space Relocation Review focused on sharing the feedback received during Part 1 (an opening feedback session to consider other considerations for the relocation of the Living Space emergency shelter). Several online meetings were held, including two community meetings, a working session with service providers, a meeting with Indigenous leaders, a pop-up at the Youth Wellness Hub and a focus group with clients of the Living Space emergency shelter.

The online feedback form asked the same three questions asked during the previous working sessions, including:

1. 'Working with an emergency shelter: What does an emergency shelter that's working well look like to you? What's happening to make it successful?'
2. 'If you're not one of the top 3 advantages and disadvantages of an emergency shelter?'
3. 'Do you have any other comments or advice to share with the Relocation Review team?'

Basic demographic questions were also asked.

The online feedback form was created by Third Party Public Inc., the organization leading the Living Space Relocation Review, in collaboration with Eagle Creek Consulting. This summary was written by the Third Party Public team including Elizabeth and Lindsay. Elizabeth is the facilitator that ran the meetings for any particular sessions of the Relocation Review. The client is to capture the perspectives shared through the completed feedback forms. It is to ensure the most accurate of any of these perspectives. This summary does not include an endorsement of any of these perspectives on the part of Third Party Public or Eagle Creek Consulting.

Note that points are numbered in the summary for ease of reference only and do not intend to imply that some points are more important than others. If you have any questions about this summary please contact Third Party Public at info@thirdpartypublic.ca or [416-291-2222](tel:416-291-2222).

Who completed the online feedback form?

There were 62 people who completed the online feedback form between November 17 and December 31, 2023. Respondents were asked how they would identify themselves, including a question that was applicable to them. The person shared answering the question, and the remaining 17 people responded as indicated in the chart below.

How would you identify yourself? Select all that apply

How would you identify yourself?	Count
Public not in shelter	1
Resident	50
Service provider	1
Service user	1
Shelter or other housing	1
Other	1
Other	1

Mapping of postal codes provided by people who completed the Part 2 Feedback Form

The feedback form asked people to provide their postal codes. 62 people provided their postal codes, which are mapped below. Darker colors where the same postal code was provided by more than one respondent.

Pop-Up at the Youth Wellness Hub Living Space Relocation Review - Part 2 Nov. 20, 2023 9:00 - 4:00 pm

SUMMARY OF FEEDBACK

Over 20 people participated in the pop-up at the Youth Wellness Hub. The event was held on November 20, 2023, from 9:00 am to 4:00 pm. The event was held at the Youth Wellness Hub, located at 100 Spadina Ave. The event was held in a room that was set up for the purpose of the event. The event was held in a room that was set up for the purpose of the event.

Working Session with Service Providers Living Space Relocation Review - Part 2 Tue, Nov 21, 2023 9 am - 12 pm

SUMMARY OF FEEDBACK

The intent of the feedback summary is to capture the perspectives shared, not to endorse the need for any particular solution.

Engagement with Indigenous Voices Living Space Relocation Review - Part 2 Wed, Nov 22, 2023 9:30 am - 12:30 pm

SUMMARY OF FEEDBACK

There were many points raised during the discussion. The summary has been written so that several points are grouped together, even if they were raised at different points during the discussion. Note that no operations were raised in any of the comments made by participants. Summary notes were prepared based on the input of participants. Comments were prepared based on the input of participants. Comments were prepared based on the input of participants.

Focus Group with clients of Living Space Living Space Relocation Review - Part 2 Thu, Nov 23, 2023 1:30 - 3 pm at Living Space

SUMMARY OF FEEDBACK

What does an emergency shelter that's working well look like to you?

Community Working Session (1 of 2) Thu, Nov 23, 2023 7 - 8 pm

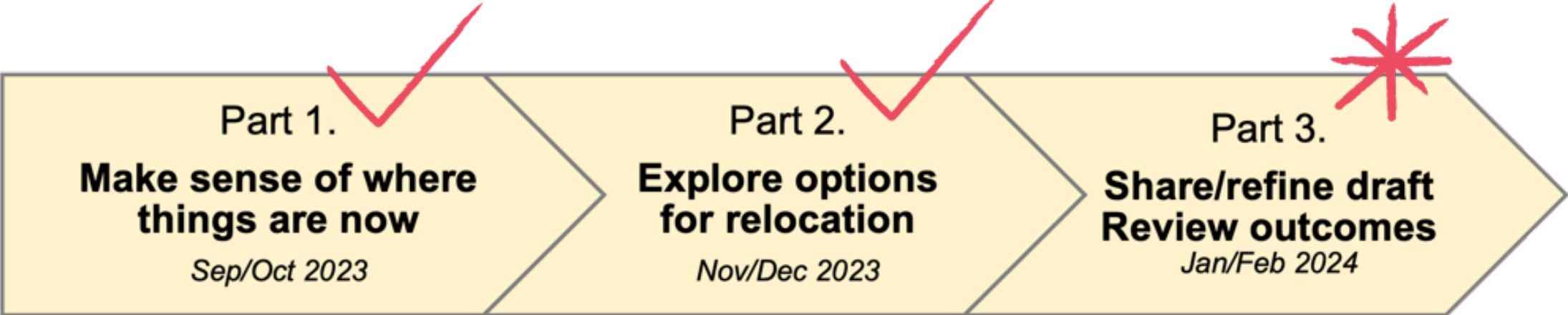
SUMMARY OF FEEDBACK

The following points were raised during the discussion. The summary has been written so that several points are grouped together, even if they were raised at different points during the discussion. Note that no operations were raised in any of the comments made by participants. Summary notes were prepared based on the input of participants. Comments were prepared based on the input of participants.

Community Working Session (2 of 2) Thu, Nov 23, 2023 7 - 8 pm

SUMMARY OF FEEDBACK

The following points were raised during the discussion. The summary has been written so that several points are grouped together, even if they were raised at different points during the discussion. Note that no operations were raised in any of the comments made by participants. Summary notes were prepared based on the input of participants. Comments were prepared based on the input of participants.



Website, sign-up for updates and comment box

1-on-1 and small group discussions with key voices

Engage Indigenous voices

Meet people with lived experience

Summary Report on Part 1

Website updates, Part 2 online form

Nov/Dec Discussion Guide

Large group working sessions with community and service providers

Engage Indigenous voices

Meet people with lived experience

Connect with youth

Summary Report on Part 2

Website updates, Part 3 online form

Jan/Feb Discussion Guide

Large group working sessions with community and service providers

Engage Indigenous voices

Meet people with lived experience

Connect with youth

Relocation Review Report

What participants said in Part 2, which built on the feedback shared in Part 1, gives us the

Draft Outcomes of the Relocation Review

1

2

3

4

5

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

3

4

5

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways. **Some of the concerns relate to the shelter's location.**

3

4

5

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways. **Some of the concerns relate to the shelter's location.**

3

There is a lot of common ground on how to improve the shelter, regardless of its location. **These are largely relevant regardless of where the shelter is located.**

4

5

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways. **Some of the concerns relate to the shelter's location.**

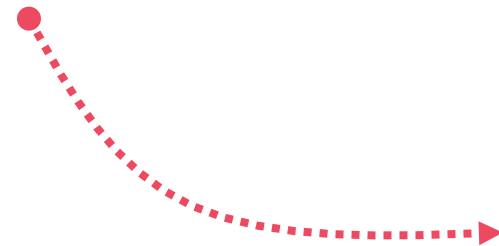
3

There is a lot of common ground on how to improve the shelter, regardless of its location. **These are largely relevant regardless of where the shelter is located.**

4

Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered. **Selection of any relocation option relies on confirming the potential benefits and risks identified, including the assumptions on which they are based.**

5



4



Risk that service providers have limited capacity to provide supports. There are already stresses serving current needs.

Relocate the shelter out-of-town. Residents and businesses currently experiencing issues would have their sense of security and confidence back. People experiencing homelessness may have better outcomes.

Risk that people don't go, leading to more people sleeping rough downtown, more demands on EMS, even bigger challenges.

Risk that people try to go, and face safety risks through their travels.

Risk that people do go, disconnecting them from services, supports, family, friends, housing, jobs.

Keep the Spruce Street location & improve services.

If the shelter was better run and better supported, there would be fewer issues.

Risk that leadership, staffing, and governance do not improve. Living Space non-profit organization is in a period of change.

Risk that relationship with the community is too damaged to repair.

Relocate the shelter in-town. People can come and go easily on foot, it's easier to access services, supports, family, friends, housing, and jobs. Fewer people sleeping rough downtown.

Risk that public concerns about safety persist. Tensions and frustrations grow, people lose confidence in government and service providers to address their concerns. People leave Timmins.

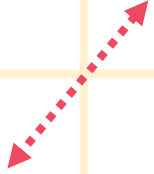
Risk that substances are more readily available.

Risk that stigma and hate continues.

Have more than one shelter. Different needs can be served in different locations (low barrier, high barrier, youth, families, couples, women and LGBTQ2+). Have 2 permanent shelters and temporary shelter for emergencies.

Risk that service providers have limited capacity to provide supports to two different locations.

Risk that additional resources and oversight required for 2 locations.



1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways. **Some of the concerns relate to the shelter's location.**

3

There is a lot of common ground on how to improve the shelter, regardless of its location. **These are largely relevant regardless of where the shelter is located.**

4

Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered. **Selection of any relocation option relies on confirming the potential benefits and risks identified, including the assumptions on which they are based.**

5

There is a willingness in the Timmins community to try and work together to make Timmins better. Trust needs to be built. Accountability needs to be shared. There is an urgent need to act.

1. How well do the Draft Outcomes reflect the perspectives shared during the Relocation Review?
2. Is there anything major missing or off base in the Draft Outcomes? If so, what edit(s) would you like to see considered?
3. The Relocation Review Steering Committee will develop a plan on how to implement the outcomes of the Relocation Review. Do you have any implementation advice that you'd like the Committee to consider? If so, please share your advice.
4. Do you have any other thoughts or comments as we wrap-up the Relocation Review?

Debrief on the working sessions this week

Indigenous engagement was postponed and will be rescheduled.

- Youth
- Service Providers
- Community
- People who live outdoors
(and may or may not use
Living Space)

- **Youth**
- Service Providers
- Community
- People who live outdoors
(and may or may not use
Living Space)

- **Youth**
- Service Providers
- Community
- People who live outdoors
(and may or may not use
Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.

- **Youth**
- Service Providers
- Community
- People who live outdoors (and may or may not use Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.

What is the budget and funding? *Roughly \$2M, with largest part of that to salaries. Shelter is staffed 24/7, 3 shifts of people, 5 people per shift, plus managers, janitorial, maintenance, housing, and health workers.*

How many people are homeless in Timmins and how many at Living Space each night? *In December 2023, there were 216 people in the City of Timmins and 349 across the District. Shelter has capacity for 63 people. The shelter has never had to turn people away.*

Is there a curfew at 8pm? *No, people are welcome anytime. The doors are always locked, and people go through an intake process when coming in.*

What services provided at the shelter? *Breakfast and snacks. 3 washrooms, 2 showers, and laundry. CMHA staff onsite. Doctor on site every Wednesday. Social Services on site 1x/week. There's an upstairs area dedicated for women. Access to feminine hygiene products is provided and safe sex kits.*

- **Youth**
- Service Providers
- Community
- People who live outdoors
(and may or may not use
Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.

- **Youth**
- Service Providers
- Community
- People who live outdoors (and may or may not use Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.
- Support for Draft Outcomes of the Relocation Review, interest in who will take action in response.

- **Youth**
- Service Providers
- Community
- People who live outdoors (and may or may not use Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.
- Support for Draft Outcomes of the Relocation Review, interest in who will take action in response.
- Can feel a little scary walking around Timmins.

- **Youth**
- Service Providers
- Community
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- Can feel a little scary walking around Timmins.
- Based on experience with addiction, a lot of people trying to come out of addiction find it hard to be surrounded by addiction.

- **Youth**
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- Community
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- Stigma makes it even more difficult to come out of a place of addiction.

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- Service Providers
- Community
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7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

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- Based on experience with addiction, a lot of people trying to come out of addiction find it hard to be surrounded by addiction.
- Stigma makes it even more difficult to come out of a place of addiction.
- Not everyone knows about the shelter.

- **Youth**
- Service Providers
- Community
- People who live outdoors (and may or may not use Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.
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- Based on experience with addiction, a lot of people trying to come out of addiction find it hard to be surrounded by addiction.
- Stigma makes it even more difficult to come out of a place of addiction.
- Not everyone knows about the shelter.
- Teach skills at the shelter.

- **Youth**
- Service Providers
- Community
- People who live outdoors (and may or may not use Living Space)

7 youth, including Timmins Youth Wellness Hub Youth Advisory Committee members and a student from Northern College

- Questions about how Living Space works, what it offers, how much it costs and how money is spent.
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- Can feel a little scary walking around Timmins.
- Based on experience with addiction, a lot of people trying to come out of addiction find it hard to be surrounded by addiction.
- Stigma makes it even more difficult to come out of a place of addiction.
- Not everyone knows about the shelter.
- Teach skills at the shelter.
- People who are complaining about the shelter could put their energy into helping instead of hating.

- **Youth**
- Service Providers
- Community
- People who live outdoors
(and may or may not use
Living Space)

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43 participants representing over 20 organizations

- Overall, Draft Outcomes reflect feedback shared to date.

Big focus on implementation

- Relocation doesn't matter if you don't fix the issues.

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- Relocation doesn't matter if you don't fix the issues.
- Living Space needs more help. We don't have enough trained and qualified staff. Frontline workers don't make a living wage and are expected to deal with the most mentally ill people in our community. I see people getting hurt and dying every day; we don't have the right people to care for them and we are getting blamed. Leadership from agencies need to push their staff to show up at Living Space.

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- Need to identify and address policies that discriminate against people who use drugs and are dealing with addictions.

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- Need actionable items to get things done.

- Youth
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Living Space)

Working Sessions this week

Draft

- Youth
- Service Providers
- **Community**
- People who live outdoors (and may or may not use Living Space)



About 50 participants.

Mixed opinions on Draft Outcomes. There were participants that said:

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- Tension between those that think tough love is required, while others shared that tough love is what happened in residential schools and impacted generations of people now in need of healing. These impacts have led to the situation we are in today.

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- Needs to be impacted.
- Tension between To make any progress, we have to acknowledge where we've come from. while others shared the schools and impacted
- Instead of We are all Treaty People, and it's important that people learn what that means. There are so many places for people to learn this. and understanding of First Nations We know that addiction is a issues such as addiction and mental health.

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- Instead of referring to the need for more awareness and understanding of First Nations history, call it what it is – colonization. We know that addiction is a disease. Penalizing people with illnesses such as addiction and mental health has not helped.
- Moving the shelter will in no way address the shortcomings we are trying to address. We need to work together.

- Youth
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Working Sessions this week

Draft

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Problems at the shelter identified by participants

Solutions identified by participants

Not enough toilets. Sometimes not all toilets are working. The toilets are the only place for privacy people stay in there for a long time (up to 2 hours). People are forced to go outside. On Living Space property, this leads to restrictions. So, people are forced to find other options.

Fix the toilets. Have more toilets.
Better manage toilet access and use.

Staff do not treat shelter clients with respect.

Provide staff training on how to treat people, including cultural competency training. Need more Native workers that speak Cree and English.

There is no way to share complaints privately.

Create a confidential comment box and follow-up. Consider an Ombudsman-like role or committee to resolve disputes.

Being banned from Living Space means we have no other options. We need to find places to survive or we're going to die. Sometimes this means breaking into a garage and starting a fire to stay warm. This leads to conflicts with neighbours.

Revisit the process of restricting access to the shelter. Have a quiet room.

Working Sessions this week

Draft

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Problems at the shelter identified by participants	Solutions identified by participants
There are <u>mentally unstable people</u> at Living Space.	They should be in the MHU (Mental Health Unit).
The shelter mixes everyone together and it's <u>hard to get a good night sleep</u> .	Separate people into smaller areas. Have different areas for different people.
Things are <u>stolen from lockers</u> and items in storage are thrown away too soon.	Watch security footage and <u>follow-up on thefts</u> . Have a consequence. Provide more time for people to store items. Replace items that are thrown away that shouldn't be.
<u>Services are hard to access</u> .	<u>Bring services</u> to Living Space.
<u>People are not getting housed</u> . 3 years ago, I was the first one on the list to get housed and I'm still not housed.	<u>Provide more housing</u> . Provide more rehab.
<u>People lump us all together</u> and are rude to us and yell. Anyone can fall through the cracks.	<u>We can't fight hate with hate</u> .
People <u>think we're all criminals</u> .	<u>Show us the data</u> on whether we contribute to crime.

- Draft outcomes are generally on track but need a much stronger focus on reconciliation and healing.
- There's an urgency to fix existing shelter issues impacting clients, shelter staff, shelter neighbours, and shelter service providers.
- There is no one solution quick and easy solution.
- Need to get on the same page with key information.
- Transparency, information sharing, involvement of the public is important, involvement of people living outdoors is important.

Shelter Access Summary

Data provided from March 2023 - January 2024 Period

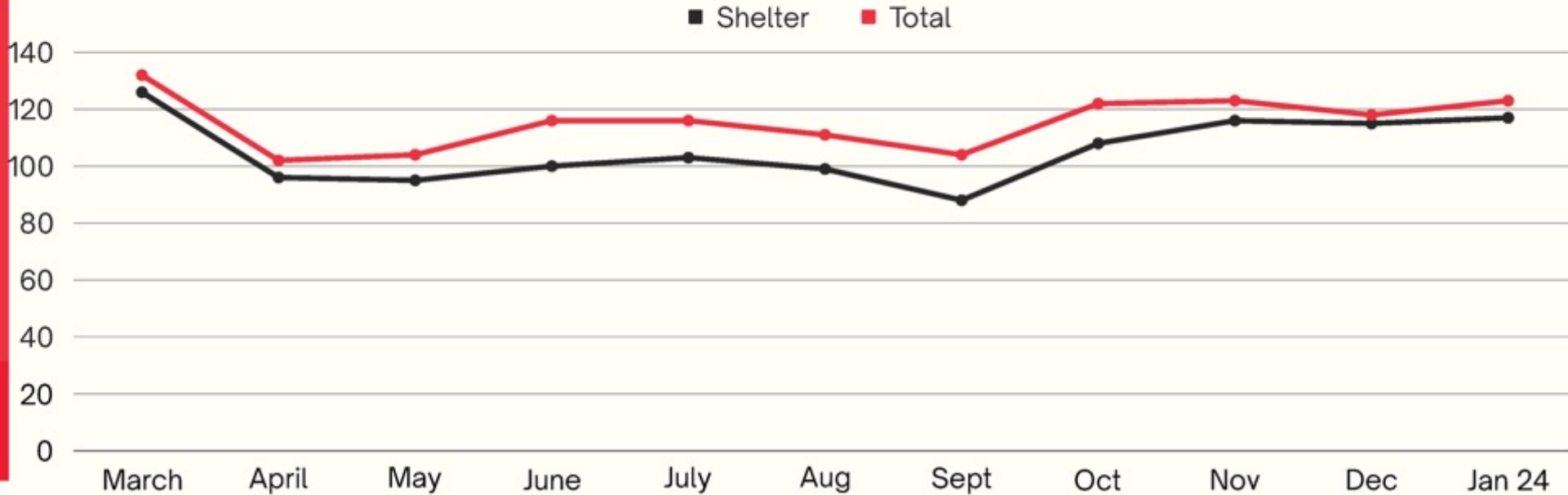
*Last Updated February 8, 2024



Shelter Access Data

Average # of Shelter Clients (Beds):
106 / month

Average # of Total Clients:
116 / month



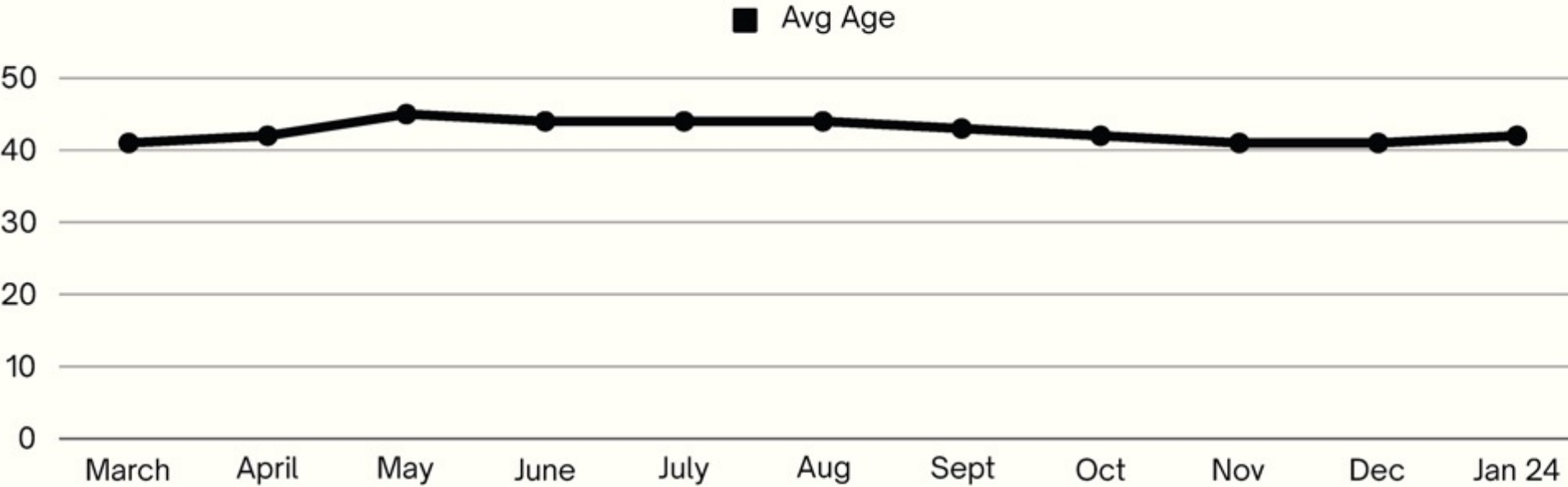
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LIVING SPACE
VIVRE À L'ABRI
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Average Age of Client

Average Age from March 2023 - January 2024:

43 years old

Shelter Access Summary

Data provided from March 2023 - January 2024 Period

*Last Updated February 8, 2024



LIVING SPACE
VIVRE À L'ABRI
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Age Breakdown (Average)

Youth (16 - 24):
5 %
Adult (25 - 64):
92 %
Senior (65+):
3%

Gender Breakdown (Average)

Woman:
36%
Man:
62%
Transgender:
.4%
Unknown:
1.6%

Indigenous Status (Average)

Non-Indigenous:
32%
Indigenous:
53%
Métis:
7%
Unknown:
8%

In December 2023....

- 25 % of clients were born and raised in Timmins
- 45% of clients were born and raised in the NE Ontario (excluding Timmins)
- 4% of clients were born and raised in Southern ON
- 4% of clients were born outside of Ontario
- 2% of clients were born outside of Canada
- 20% of clients home community is unknown.
 - The majority of these (~15%) are from Northern Ontario, the exact place of birth was not known.

Clients who are NOT from Timmins have resided in Timmins for an average of **10 years**.

The longest stay in Timmins is **41** years. The shortest is **under 1** year.

The Clients We Work With

On average, 70% of the clients accessing Living Space in 2023 require significant and intensive supports for complex mental illness, significant mobility issues, chronic illness/palliative care (cancer), addictions and/or developmental/cognitive concerns. The majority of these clients remain in shelter for significant periods of time without access to appropriate options in community.

Approximately 30% of clients accessing shelter are able to be connected with supports or are housed within 1 - 14 days.

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Income

- 33% received Ontario Works
- 30% received ODSP
- 14% had no income source (including OW/ODSP)
- 5% received CPP or CPP and combined pension
- 4% were employed (PT or FT)
- 14% had an unknown income source

The top 5 reasons for accessing shelter were:

- 1 - Relationship Breakdown/Break-Up
- 2 - No longer able to afford housing (inc. loss of job)
- 3 - Unsafe housing (fire/mold)
- 4 - Discharge from corrections/hospital/treatment
- 5 - Death of a spouse/family member

A total of 35% of clients who accessed in December spent time in the child welfare system, including foster care.

Clients with Children

- 55% of clients identified they have children
- 30% of clients identified they did not have children
- 15% of clients are unknown/declined to answer

A total of **154** children's parents were experiencing homelessness in December 2023.

Getting on the same page with key information

Draft

- Avg # of shelter clients/month in 2023 = 106.



Getting on the same page with key information

Draft



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- **On average, about 70% of those (approx. 74 people) require significant and intensive supports.** They remain in the shelter for significant periods of time without access to appropriate options in the community. At least half of those have been using shelter services in Timmins since 2019. Some have been housed and returned, or left Timmins and returned, or gone to jail and returned. The support, care, and services they need aren't accessible or available to them.

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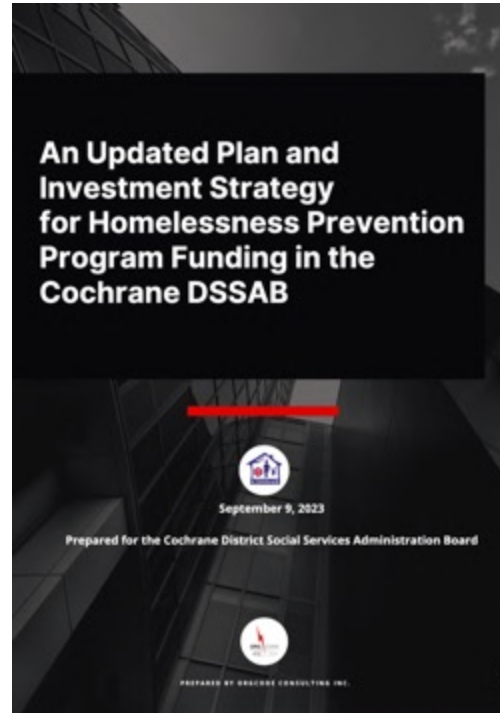
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- **On average, about 30% are able to be connected with supports** or are housed within 1-14 days.
- There are 56 full time and part time shelter staff. They are trained to perform the functions required at an emergency shelter – sweep and mop, open and close lockers, serve lunches, monitor and check bags, etc. Staff are not trained as first responders, or mental health and addictions workers – they are not program workers.
- **The shelter has no capacity to work with most of the people regularly using the shelter.**

Getting on the same page with key information

Draft



CDSSAB plan (and funds) to provide permanent affordable housing with on-site support 24/7 to serve households with the highest needs. Could include chronically homeless individuals with co-occurring support needs and barriers, often related to physical health, mental health, or addiction.

If this plan were to be pursued, provincial funds would be used to create at least 10 units of supportive housing in Timmins. It also suggests creating an additional 40 units of supportive housing within five years of the initial 10 being created.

Next Steps in the process

Next Steps in the process

Draft

We are here

JAN/FEB 2024

Part 3 of the Relocation Review. Draft Outcomes shared by Third Party Public, in collaboration Eagle Cree Consulting, and feedback sought.

FEB 29, 2024

Relocation Review Report delivered to Relocation Review Steering Committee and shared with all participants in the process and posted on the Relocation Review website for accessibility by the public.

CDSSAB forwards Relocation Review Report to City of Timmins Administration.

MARCH 2024

Relocation Review Steering Committee:

- Reviews results in context of existing policies and resources.
- Works with Living Space Board of Directors to determine their perspective on the outcomes of the Relocation Review and their interest and/or capacity to act on those outcomes.
- Connects with community partners to determine what aspects of Relocation Review outcomes they are able to/have a mandate to respond to with existing resources and/or where additional resources are required.
- Connect with the City of Timmins about what support it can provide to implementing the outcomes of the Relocation Review.

Propose an Action Plan, including funding plan, to the CDSSAB Board (immediate/short term and longer-term timeframe).

MARCH 21, 2024

CDSSAB Board considers proposed Action Plan, including Funding Plan

APRIL

Relocation Review Report, along with Action Plan, is forwarded to Timmins City Council.

ONGOING

CDSSAB, Timmins City Council, and community partners continue working together to implement the Action Plan.

Steering Committee
 CDSSAB
 Canadian Mental Health Assoc.
 Timmins Police Service
 Timmins and District Hospital
 Porcupine Health Unit
 Timmins and Area Women in Crisis
 The Salvation Army
 Living Space Non-Profit

*With open welcome to
 Mushkegowuk Council, Wabun
 Tribal Council*

Thank you