

Living Space Relocation Review

Part 3 (of 3), Jan/Feb 2024

Land Acknowledgement

Our Third Party Public team acknowledges that we are located on the traditional Lands of Mattagami First Nation, Flying Post First Nation, and Matachewan First Nation, home to many Ojibway, Cree, Oji-Cree, Algonquin and Métis people.

We also acknowledge that we are in Treaty 9 territory (also known as the James Bay Treaty), which is steeped in the rich Indigenous history of many First Nations, Metis and Inuit People.

Approach to running the working session

As a meeting participant, you are encouraged to:

- Treat all participants with kindness and respect.
- Critique ideas, not individuals.
- Be an active listener and keep an open mind to the full range of views and opinions.
- Speak about your personal experiences and try to avoid making generalizations.
- There are multiple ways to participate including an online feedback form, one-on-one discussion with the project team and providing written responses. We encourage you to explore these options if our approach to running the working session does not work for you.

As process facilitators, we acknowledge:

- Everyone has and brings different life experiences and perspectives.
- There are multiple public interests and tensions that exist between them for many reasons, including systemic factors that have historically and presently impact people differently.
- This is a space for the full range of opinions and perspectives to be considered and to learn from each other.
- Our responsibility to support participants in discussing and addressing tensions and disagreeing (even vehemently) in a constructive way that builds trust in our ability to work together.
- People are complex and are at different places on their learning journeys. We will aim to hold each other accountable with grace.
- As a facilitation team, we are always learning, and we are open to feedback on how we as a facilitation team can improve the process.

Presentation

Quick refresher

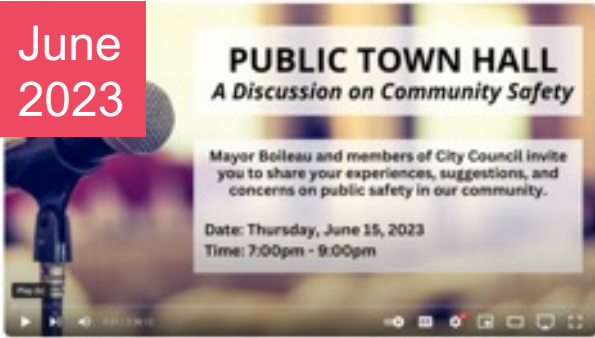
Overview of the Relocation Review and focus of Parts 1 and 2

Part 3 Draft Outcomes

Share and seek feedback on Draft Outcomes of the Relocation Review

Next steps

Timing and who-does-what



Public Town Hall: A Discussion on Community Safety
City of Timmins
Subscribe
Like
Love
Share
19 views

Prior to 2016

Concerns about people sleeping rough

2016

Partners convened by CDSSAB to respond to concerns (including CMHA, Timmins District Hospital, Timmins Police Service, Downtown Timmins BIA, Porcupine Health Unit, Timmins Native Friendship Centre, Misiway Milopemahtesewin, Cochrane District Social Planning Council, Timmins Economic Development Corporation)

2018

Grand Opening of Timmins first emergency shelter on Cedar Street

2021

Living Space relocation to Spruce Street



Council Resolution 23-233

July 11, 2023, Moved by Councillor Black and Seconded by Councillor Curley

July 2023

Cochrane District Social Services Administration Board (CDSSAB) Living Space Review RFP – 23-079

The Corporation of the City of Timmins
RESOLUTION

Moved by Councillor Black 23-233
Seconded by Councillor Curley

WHEREAS City of Timmins Council supports providing shelter and housing services in locations that are suitable for the services being provided and compatible with neighboring properties

AND WHEREAS City of Timmins Council supports a facility that provides 24/7 services including housing/shelter, food, mental health and addictions treatment/counselling, job and education training

AND WHEREAS City of Timmins Council supports a facility where low barrier shelter clients can have separate facilities and accommodations than other clients

AND WHEREAS City of Timmins Council acknowledges the feedback from residents and businesses that the current location of Living Space has caused significant negative impacts on neighbouring properties due to interactions between clients and neighbouring properties

AND WHEREAS City of Timmins Council has listened, heard and respects the views of the over 1000 residents who attended a public town hall where the majority in attendance supported the request to have the Living Space facility moved

AND WHEREAS the City of Timmins acknowledges mental health and addictions treatment, and housing are core provincial responsibilities and that the provincial government has failed to adequately address these issues and by doing so they have burdened municipalities and residents across the province

BE IT RESOLVED THAT the City of Timmins Council hereby requests all organizations and boards involved with the operations or funding of Living Space consider options for relocation out of residential and commercial zones

AND BE IT FURTHER RESOLVED THAT City of Timmins Council hereby requests that this initial review be completed within 3 months and requests an update be provided to City of Timmins Council where at that time it can be explored what support the city can provide to assist in the relocation

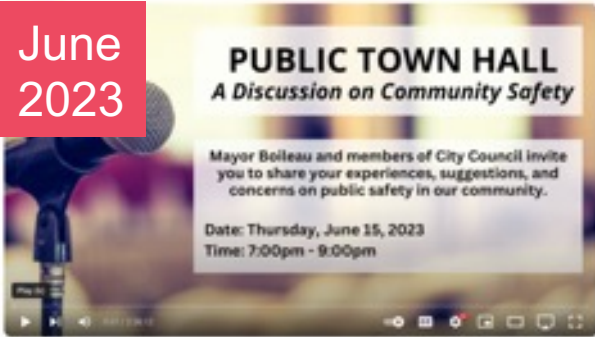
AND BE IT FURTHER RESOLVED THAT City of Timmins submit a copy of this resolution and a letter to MPP George Pirie, the Premier of Ontario, Provincial Ministers of Health, Associate Minister of Mental Health and Addictions, Minister of Municipal Affairs & Housing, Minister of Children, Community and Social Services, MP Charlie Angus, the Prime Minister of Canada, Federal Minister of Health, Federal Minister of Mental Health and Addictions urgently requesting the upper levels of government work together to secure funding to establish a new full service facility in Timmins that is inclusive of 24/7 services including housing/ shelter, food, mental health and addictions treatment/counselling, job and education training

AND BE IT FURTHER RESOLVED THAT the City of Timmins asks CDSSAB to consider all current revenues and grants issued by the Province of Ontario be reviewed for their eligibility to be reallocated to help fund the relocation of the Living Space Facility including sale of the current facility

Overview

Timeline

June
2023



July
2023

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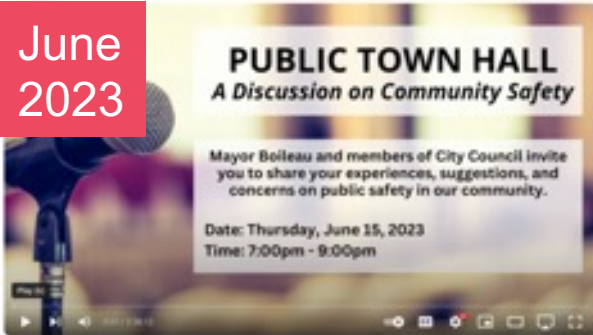
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August
2023

Cochrane District Social Services Administration Board (CDSSAB) Living Space Review RFP – 23-079

The District of Cochrane Social Services Administration Board
RESOLUTION NO. 23 – 079

Moved by:
Seconded by:

WHEREAS the CDSSAB has received resolution 23-233 from the City of Timmins requesting that all organizations and boards involved with the operations or funding of Living Space consider options for relocation out of residential and commercial zones and that such review be completed within three months and the CDSSAB consider all current revenues and grants issued by the Province of Ontario be reviewed for the eligibility to be reallocated to help fund the relocation of the Living Space facility; and

WHEREAS the Cochrane DSSAB is the sole funder of Living Space; and

WHEREAS Living Space is the sole operator of the organization,

NOW THEREFORE BE IT RESOLVED THAT:

1. The Board directs administration to secure the services of a third party, with appropriate experience and qualifications, to conduct the review; and
2. The Board directs administration to coordinate the undertaking of a single review project with Living Space as the only other organization involved in the operation or funding of emergency shelter services; and
3. The Board petition the following community partners to collaborate in the performance of the review and support the outcomes of the review: i. Timmins Police Services
ii. City of Timmins
iii. Mushkegowuk Council
iv. Canadian Mental Health Association
v. Timmins and District Hospital
vi. The Reaching Home Community Advisory Board
vii. Wabun Tribal Council
viii. Porcupine Health Unit
4. The Board respond to the City of Timmins requesting that the review period be extended from 3 months to 6 months; and
5. The Board petition the City of Timmins to fund the review and any outcomes resulting from the review that incur costs related to the relocation of Living Space.

Overview



June
2023

- Special agency created by Province of Ontario
- Deliver social services in the District
- 10 DSSABs across Northern Ontario (established 1998)
- Mandatory services (Ontario Works, childcare, social housing)
- Also deliver emergency medical services
- No direct taxing authority
- Majority of funding from Province, about 25% municipal
- Board members prescribed by regulation (Timmins Mayor and 6 Councillors, and 6 mayors representing other municipalities in the District, along with rep from Territory Without Municipal Organization)
- Accountable to several Ontario Ministries (Children, Community and Social Services, Municipal Affairs and Housing, Education, Health and Long Term Care), federal funders

August
2023

Cochrane District Social Services Administration Board (CDSSAB)
Living Space Review
RFP – 23-079
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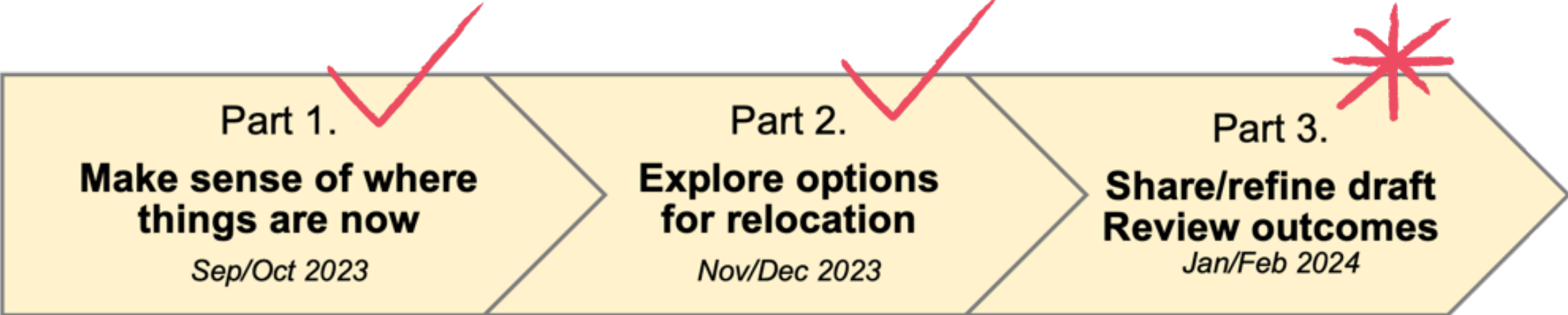
September
2023



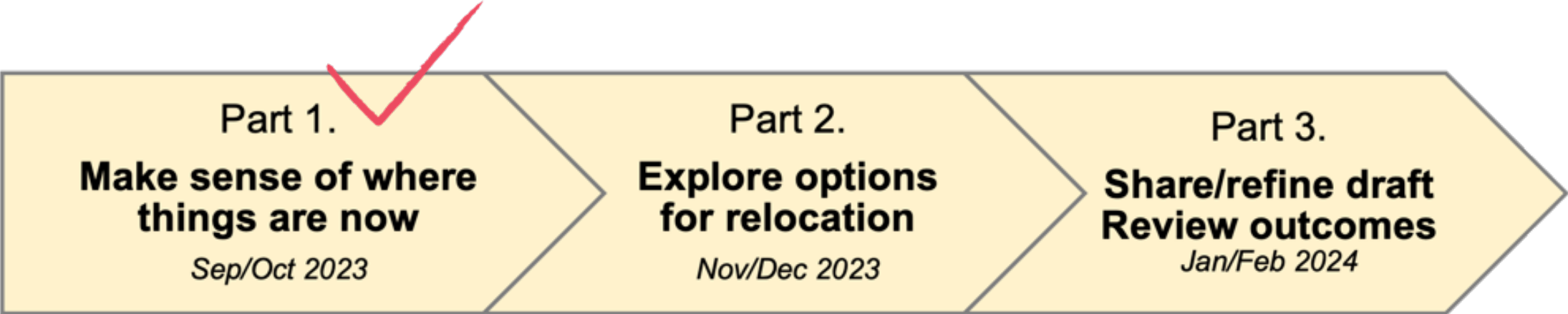
Collaborating with
Eagle Cree Consulting

- Founded in 2004
- Third party process stewards
- Work exclusively for public actors
- **Not advocates for outcomes, we're advocates for transparent, inclusive, responsive, accountable processes**

Process



Process



Website, sign-up for updates and comment box

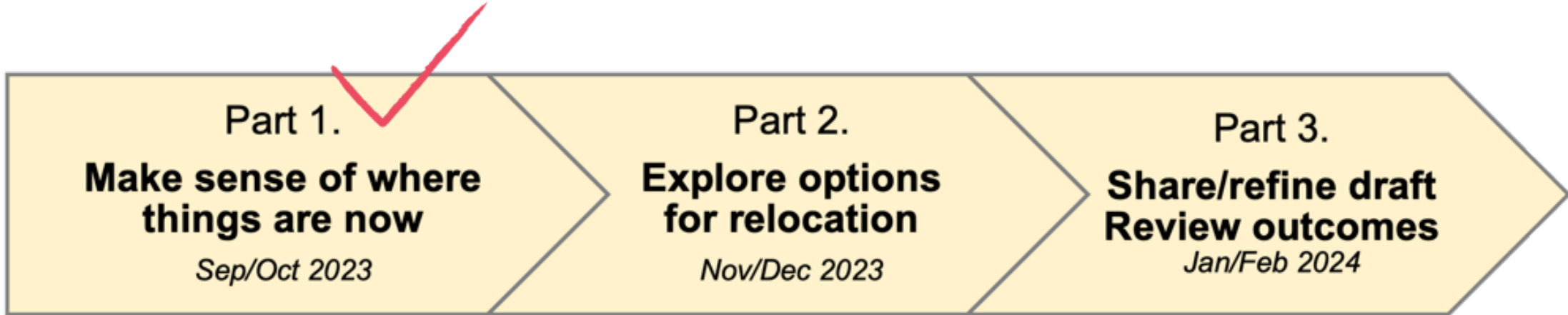
1-on-1 and small group discussions with key voices

Engage Indigenous voices

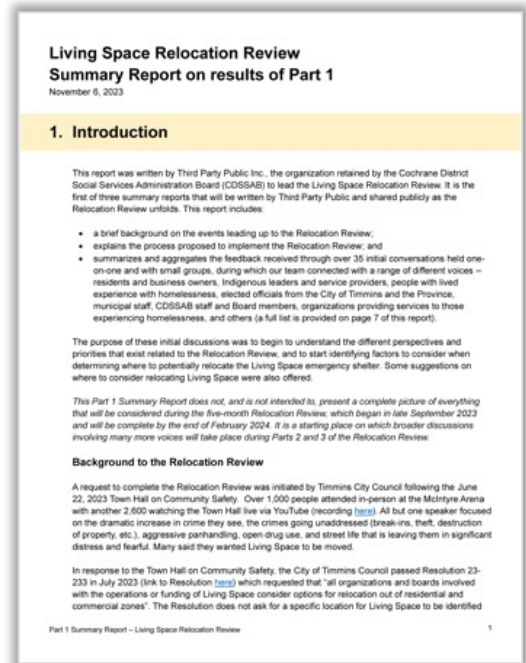
Meet people with lived experience

Summary Report on Part 1

Process

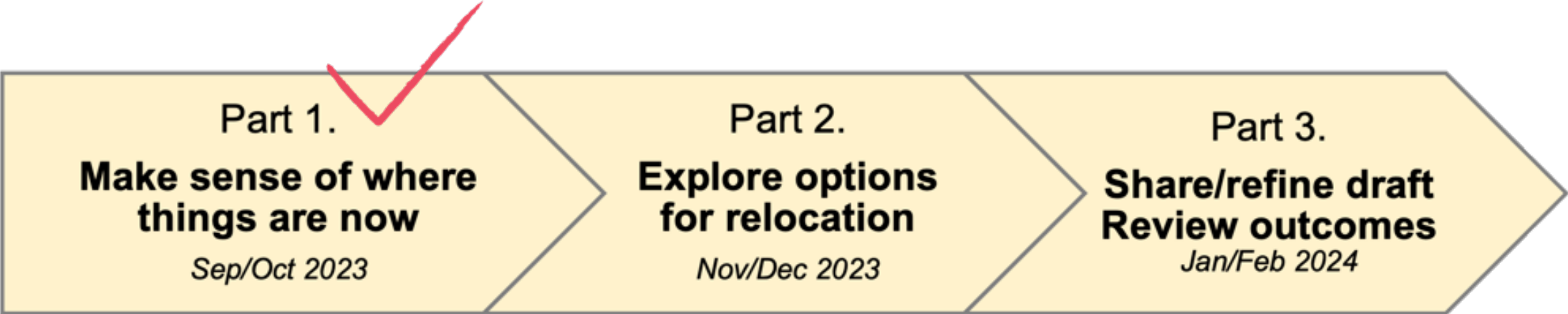


- Website, sign-up for updates and comment box
- 1-on-1 and small group discussions with key voices
- Engage Indigenous voices
- Meet people with lived experience
- Summary Report on Part 1



- Over 35 meetings with 75+ people
 - Residents (including some business owners), Indigenous voices and service providers, People with lived experience, Service providers, City of Timmins, CDSSAB, Town of Iroquois Falls, Province
- Asked people to help us understand their perspectives on what needs to be considered during the Relocation Review.*

Process



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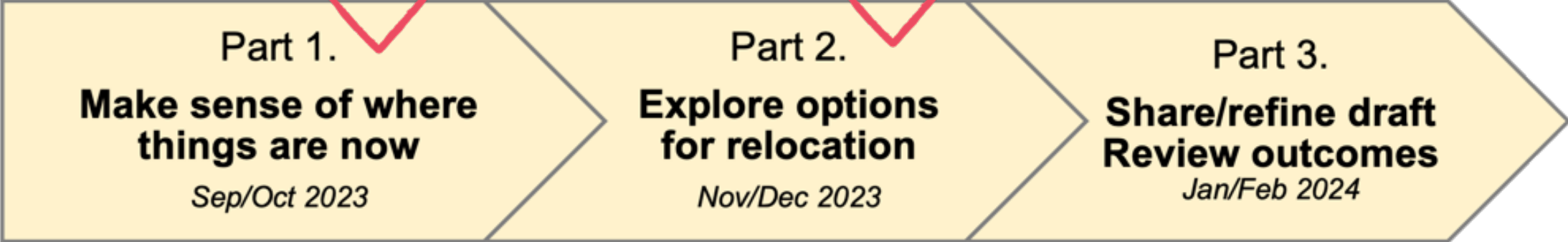
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Website updates, Part 2 online form

Nov/Dec Discussion Guide

Large group working sessions with community and service providers

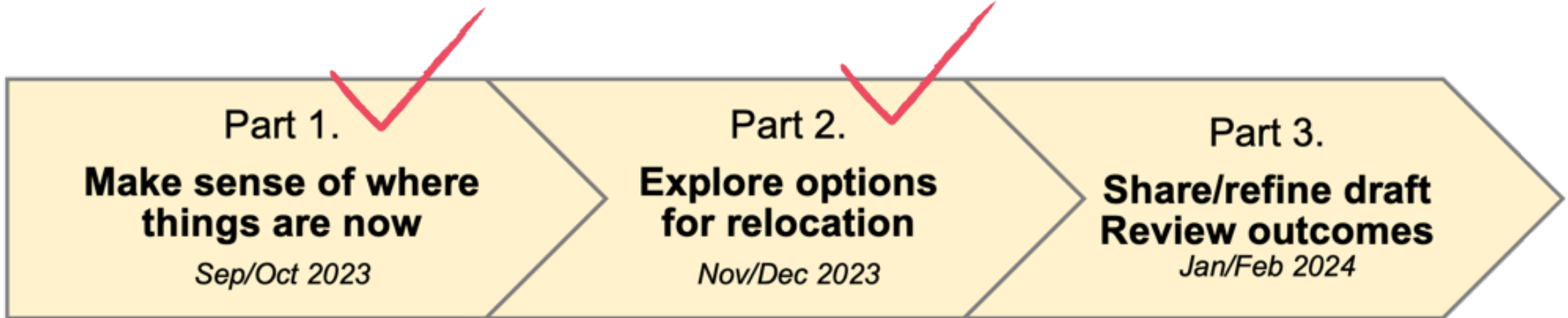
Engage Indigenous voices

Meet people with lived experience

Connect with youth

Summary Report on Part 2

Process



Living Space Relocation Review
DISCUSSION GUIDE
November/December 2023

Public process to consider options for the relocation of the Living Space Emergency Shelter

In response to concerns raised by residents and businesses related to the Living Space Emergency Shelter on Spruce Street, Timmins City Council has asked the Cochrane District Social Services Administration Board (CDSSAB) to consider options for the relocation of Living Space out of residential and commercial zones. In late September 2023, Third Party Public Inc. was hired to lead the Relocation Review on behalf of CDSSAB, in collaboration with Eagle Cree Consulting.

How can you get involved?

The Relocation Review is being implemented in three parts. Engagement of multiple interests and voices is important throughout. The three parts include:

Part 1. Make sense of where things are at now (Sep/Oct) – COMPLETE
Part 2. Explore options for relocation of Living Space (Nov/Dec)
Part 3. Share and refine draft outcomes of the Relocation Review (Jan/Feb 2024)

WE'D LIKE TO HEAR FROM YOU
The Relocation Review welcomes any and all voices interested in participating.

During Part 2, attend one of two identical Community Working Sessions:

Tues, Nov 21
7 – 9 pm, Dante Club

Thurs, Nov 23
7 – 9 pm, Senator Hotel

Separate sessions are also being held with Indigenous voices, service providers, and people with lived experience.

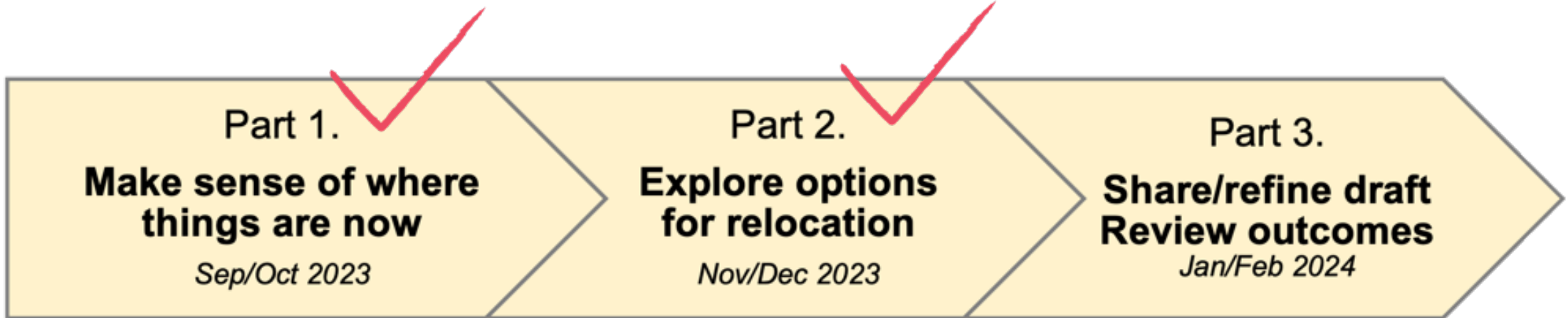
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Visit the website to review the same information and answer the same questions we're asking in the working sessions.
www.livingspacereview.ca

More details about the Relocation Review, including the Part 1 Summary Report, a copy of this Discussion Guide, and our Draft Part 2 Reference Sheet can be found at www.livingspacereview.ca

Living Space Relocation Review – Nov/Dec 2023 Discussion Guide

- Website updates, Part 2 online form
- Nov/Dec Discussion Guide
- Large group working sessions with community and service providers
- Engage Indigenous voices
- Meet people with lived experience
- Connect with youth
- Summary Report on Part 2

Process



Living Space Relocation Review

DISCUSSION GUIDE

November/December 2023

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Prefer sharing your thoughts online?
Visit the website to review the same information and answer the same questions we're asking in the working sessions.



This Discussion Guide provides a summary of the Relocation Review process and timelines, and shares highlights of work completed to date. It also includes some questions that we'd like your thoughts on.

Questions for you during Part 2:

- Timmins will have an emergency shelter. What does an emergency shelter that's working well look like to you? What's happening to make it successful?
- Both in-town and out-of-town locations for the Living Space emergency shelter have been suggested. What do you see as the top 3 advantages and disadvantages of both of these suggested locations?
- Do you have any other comments to share with the Relocation Review team?

More details about the Relocation Review, including the Part 1 Summary Report, a copy of this Discussion Guide, and our Draft Part 2 Reference Sheet can be found at www.livingspacereview.ca

Living Space Relocation Review – Nov/Dec 2023 Discussion Guide

Website updates, Part 2 online form

Nov/Dec Discussion Guide

Large group working sessions with community and service providers

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Summary Report on Part 2

DRAFT REFERENCE SHEET (Nov/Dec 2023) – Overview of feedback to date* during the Living Space Relocation Review

There are pressures on Timmins.
Need for Truth and Reconciliation
Opioid Crisis
Housing Affordability Crisis
Downtown Economic Decline
High Crime Rate (and difficulty recruiting officers)
Cuts to Social Assistance
Limited access to walk-in medical care (shortage of family doctors)
Others?

Many Indigenous voices are advocating for:
• Respect for Indigenous ceremony, protocol, and culture.
• More acknowledgement and repairs of traumas from colonialization, residential schools, Sixties Scoop, and missing and murdered Indigenous women.
• More Indigenous staff and languages.
• Eliminating stereotypes and generalizations that discriminate against Indigenous people (including acts of aggression).
• More collaboration.

Many residents & businesses are advocating to move Living Space because of unresolved concerns:
• Crime, drug trafficking, theft, break and enters, etc.
• Fear of aggressive, unpredictable behaviours, fires in empty buildings.
• Open drug use, discarded needles.
• Outdoor urination, defecation.
• Disruption of daily activity and sleep.
• Discomfort seeing people in distress.
• Business impacts, property values.
• Lack of support services.

People experiencing homelessness have told us:
• People are homeless for many reasons (released from jail, domestic violence, addiction, etc.).
• It's important not to judge or belittle.
• Shelter needs to be close to services and walkable – or people won't use it.
• "Buck is passed" with current approach to services – we're told "see this person", "see that person".
• Living Space needs more services – psychiatric, dental, housing, etc.
• Need help transitioning from rehab to housing (so don't return to shelter).

Services providers told us:
• Time and effort needed to provide services is exponentially higher than in the past. Inadequate resources.
• With current approach, staff are burnt out and clients left spinning.
• The conversation about Living Space is highly charged and difficult to engage in.
• Communication with neighbours is essential when emergency shelter services are introduced in a community.
• Aging population is also at risk of homelessness.

There are enforcement efforts and outreach patrols working to address concerns:
Mushkegowuk Fire Keeper Street Patrol
Timmins Police Services
Timmins Fire Department
City of Timmins Bylaw Enforcement

In 2023, CDSSAB received increased funding (from approx. \$2M/yr to \$6M/yr for next 3 years) to prevent homelessness. Plan is to use the funds to:**
• Create 10 units Supportive Housing in 2 yrs, with 247 services in Yr 3, with plan for 40 more.
• Create service hub with food, hygiene facilities, service navigators.
• Add Housing Loss Prevention Workers
• Integrated paramedicine program
• Create 6 units Traditional Housing

Some things that influence what and how services are provided:
• **Quality of the staff**, including their training, cultural competencies, salaries, etc.
• **Requirements of the funder** (Province of Ontario, Government of Canada, CDSSAB, etc.)
• **Degree of collaboration** between service providers (e.g. **Community Safety and Well-Being Plan Leadership Committee, Cochrane District System of Care, Community Advisory Board**, etc.)
• **Whether service is led or co-led by an Indigenous-led organization**
• **Level of client interest** in receiving services

Where people go when not accessing services:
• Street or sidewalk or alcove
• In park or public space
• Couch surfing
• Occupied or abandoned private property

Drop-in: Living Space (7 days/week, Sun-8pm), The Salvation Army (Wed, Sat, Sun, 1-3pm), CMHA (Fri, 8:30-11am)

Anti-Hunger Coalition: Project Live (Mon), Timmins Native Friendship Centre (Tues), First Baptist Church (Thurs, Fri), The Salvation Army (Wed, Sun), Lord's Kitchen (Thurs, Fri), St. Matthew's (Fri), Timmins Food Bank (Sat), Better Tomorrow (Sun), Soaks Mushkegowuk (Mon-Fri), Salvation Army (Tues-Sat), Ontario Aboriginal Housing Services (Fri)

Health care: Misereicordien Community Health Centre, Safe Health Site, Timmins and Area District Hospital, Phoenix Health Unit

Education & training: Muskowishkegonic Correctional Facility, Ojibway & Cree Cultural Centre, Northwestern Catholic District School Board, Northern College, College Boréal, Heard University, Algoma University

Housing: CDSSAB, Ontario Aboriginal Housing Services, Timmins Native Friendship Centre

Legal services: Notarisation, A&L Legal Services

Job search: Employment Services, Timmins Public Library

Public transit: Timmins Transit, Timmins Taxi

Addictions: Safe Health Site, Jubilee Centre, Timmins and Area District Hospital

Mental health: Canadian Mental Health Association, Timmins and Area District Hospital

Public toilet: Living Space

***See Updated Plan and Investment Strategy for Homelessness Prevention Program Funding in the Cochrane CDSSAB, Sep 8, 2023, prepared by Eagle Cree Consulting Inc. for CDSSAB**

****This Draft Reference Sheet is compiled based on feedback received by stakeholders in the Relocation Review. It is a catalyst for discussion and does not represent the need or accuracy of any of these perspectives, nor does their inclusion here indicate an endorsement of any of these perspectives on the part of Third Party Public or the CDSSAB. This is one of several discussion support tools created by Third Party Public as part of the Relocation Review.**

Process

Make sense of where things are now (Sep/Oct 2023)

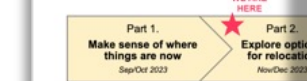
Living Space Relocation Review
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November/December 2023

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- Business impacts, property values.
- Lack of support services.

People experiencing homelessness have told us:

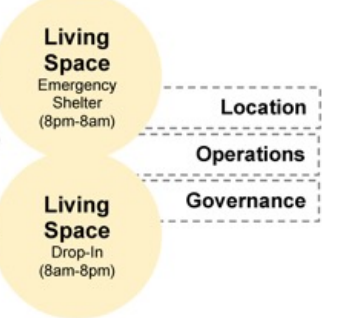
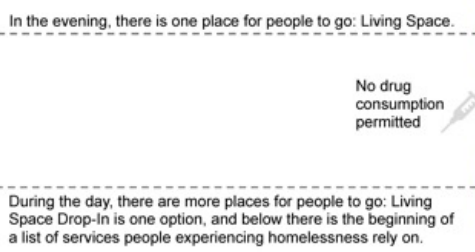
- People are homeless for many reasons (released from jail, domestic violence, addiction, etc.).
- It's important not to judge or belittle.
- Shelter needs to be close to services and walkable – or people won't use it.
- "Buck is passed" with current approach to services – we're told "see this person", "see that person".
- Living Space needs more services – psychiatrist, dentist, housing, etc.
- Need help transitioning from rehab to housing (so don't return to shelter).

Services providers told us:

- Time and effort needed to provide services is exponentially higher than in the past. Inadequate resources.
- With current approach, staff are burnt out and clients left spinning.
- The conversation about Living Space is highly charged and difficult to engage in.
- Communication with neighbours is essential when emergency shelter services are introduced in a community.
- Aging population is also at risk of homelessness.

There are a growing number of people experiencing homelessness in Timmins.

- 435 people experiencing homelessness in District of Cochrane that want housing**
- More than 4 in 5 people identify as Indigenous
- Approx. 80% self-report substance use issue
- 50%+ self-report challenges with mental health
- 4/5 report multiple health issues



There are enforcement efforts and outreach patrols working to address concerns:

- Mushkegowuk Fire Keeper Street Patrol
- Timmins Police Services
- Timmins Fire Department
- City of Timmins Bylaw Enforcement

In 2023, CDSSAB received increased funding (from approx. \$2M/yr to \$6M/yr for next 3 years) to prevent homelessness. Plan is to use the funds to:**

- Create 10 units Supportive Housing in 2 yrs, with 24/7 services in Yr 3, with plan for 40 more
- Create service hub with food, hygiene facilities, service navigators
- Add Housing Loss Prevention Workers
- Integrated paramedicine program
- Create 6 units Transitional Housing

Where people go when not accessing services:

- Street or sidewalk or alcove
- In park or public space
- Couch surfing
- Occupied or abandoned private property

Some things that influence what and how services are provided:

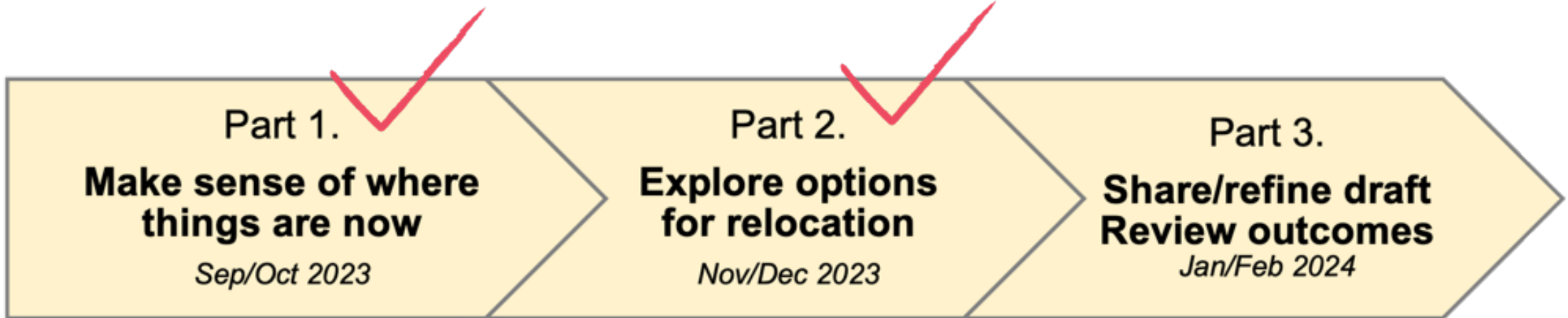
- Quality of the staff, including their training, cultural competencies, salaries, etc.
- Requirements of the funder (Province of Ontario, Government of Canada, CDSSAB, etc.)
- Degree of collaboration between service providers (e.g. [Community Safety and Well-Being Plan Leadership Committee](#), [Cochrane District System of Care](#), [Community Advisory Board](#), etc.)
- Whether service is led or co-led by an Indigenous-led organization
- Level of client interest in receiving services

<p>Drop-In</p> <p>Living Space (7 days/week, 8am-8pm)</p> <p>The Salvation Army (Wed, Sat, Sun, 1-3pm)</p> <p>CMHA (Fri, 8:30-11am)</p>	<p>Anti-Hunger Coalition</p> <p>Meals:</p> <ul style="list-style-type: none"> Project Love (Mon) Timmins Native Friendship Centre (Tues, Fri) First Baptist Church (Tues, Fri) The Salvation Army (Wed, Sun) Lord's Kitchen (Thurs, Fri) St. Matthew's (Fri) Timmins Food Bank (Sat) Better Tomorrow (Sun) <p>Snacks:</p> <ul style="list-style-type: none"> Mushkegowuk (Mon-Fri) Salvation Army (Tues-Sat) Ontario Aboriginal Housing Services (Fri) 	<p>Health care</p> <ul style="list-style-type: none"> Misiway Milopemahtesewin Community Health Centre Safe Health Site Timmins and Area District Hospital Porcupine Health Unit 	<p>Education & training</p> <ul style="list-style-type: none"> Monteith Correctional Facility Ojibway & Cree Cultural Centre Northeastern Catholic District School Board Northern College College Boreal Hearst University Algoma University 	<p>Housing</p> <ul style="list-style-type: none"> CDSSAB Ontario Aboriginal Housing Services Timmins Native Friendship Centre 	<p>Legal services</p> <ul style="list-style-type: none"> Nishnawbe-Aski Legal Services 	<p>Job search</p> <ul style="list-style-type: none"> Employment Services Timmins Public Library
<p>Public Toilet</p> <p>Living Space</p>		<p>Addictions</p> <ul style="list-style-type: none"> Safe Health Site Jubilee Centre Timmins and Area District Hospital 		<p>Mental health</p> <ul style="list-style-type: none"> Canadian Mental Health Association Timmins and Area District Hospital 		<p>Public transit</p> <ul style="list-style-type: none"> Timmins Transit Timmins Taxi

*This Draft Reference Sheet is compiled based on feedback received to date from participants in the Relocation Review. It is a catalyst for discussion and does not assess the merit or accuracy of any of these perspectives, nor does their inclusion here indicate an endorsement of any of these perspectives on the part of Third Party Public or the CDSSAB. This is one of several discussion support tools created by Third Party Public as part of the Relocation Review.

**See Updated Plan and Investment Strategy for Homelessness Prevention Program Funding in the Cochrane CDSSAB, Sep 9, 2023, prepared by Orgcode Consulting Inc. for CDSSAB

Process



Living Space Relocation Review
DISCUSSION GUIDE
November/December 2023

Public process to consider options for the relocation of the Living Space Emergency Shelter

In response to concerns raised by residents and businesses related to the Living Space Emergency Shelter on Spruce Street, Timmins City Council has asked the Cochrane District Social Services Administration Board (CDSSAB) to consider options for the relocation of Living Space out of residential and commercial zones. In late September 2023, Third Party Public Inc. was hired to lead the Relocation Review on behalf of CDSSAB, in collaboration with Eagle Cree Consulting.

How can you get involved?

The Relocation Review is being implemented in three parts. Engagement of multiple interests and voices is important throughout. The three parts include:

Part 1. Make sense of where things are at now (Sep/Oct) – COMPLETE
Part 2. Explore options for relocation of Living Space (Nov/Dec)
Part 3. Share and refine draft outcomes of the Relocation Review (Jan/Feb 2024)

WE'D LIKE TO HEAR FROM YOU
The Relocation Review welcomes any and all voices interested in participating.

During Part 2, attend one of two identical Community Working Sessions:
Tues, Nov 21
7 – 9 pm, Dante Club
Thurs, Nov 23
7 – 9 pm, Senator Hotel

Separate sessions are also being held with Indigenous voices, service providers, and people with lived experience.

Prefer sharing your thoughts online?
Visit the website to review the same information and answer the same questions we're asking in the working sessions.
www.livingspacereview.ca

More details about the Relocation Review, including the Part 1 Summary Report, a copy of this Discussion Guide, and our Draft Part 2 Reference Sheet can be found at www.livingspacereview.ca

Living Space Relocation Review – Nov/Dec 2023 Discussion Guide

- Website updates, Part 2 online form
- Nov/Dec Discussion Guide
- Large group working sessions with community and service providers
- Engage Indigenous voices
- Meet people with lived experience
- Connect with youth
- Summary Report on Part 2

We asked people:

- 1. Timmins will have an emergency shelter. What does an emergency shelter that's working well look like to you? What's happening to make it successful?*
- 2. Both in-town and out-of-town locations for the Living Space emergency shelter have been suggested. What do you see as the top 3 advantages and disadvantages of both of these suggested locations?*
- 3. Do you have any other comments to share with the Relocation Review team?*

Activities and participation during Part 2

When & Where	What	Number of participants
Fri, Nov 16 – Sun, Dec 31 www.livingspacereview.ca	Online Part 2 Feedback Form	62
Mon, Nov 20, 3:30-5pm Youth Wellness Hub	Youth "Pop-up"	10
Tues, Nov 21, 9am-Noon Dante Club	Working Session with Service Providers	38 (including reps from 20 organizations)
Tues, Nov 21, 7-9pm Dante Club	Community Working Session 1	65 (approx.)
Wed, Nov 22, 9:30am-12:30pm, Social Venue	Engagement with Indigenous Voices	18 (including reps from 7 organizations and/or Councils)
Wed, Nov 22, 1:30-3pm Living Space	Lived Experience Focus Group	12
Thurs, Nov 23, 7-9pm, Senator Hotel	Community Working Session 2	33 (approx.)
Nov-Dec	Emails, texts, phone calls, and web comments from and with individuals and/or small groups	78
Total*		316

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Nov-Dec	Emails, texts, phone calls, and web comments from and with individuals and/or small groups	78
Total*		316

**Living Space Restoration Review
Results from Part 2 Online Feedback Form
January 9, 2024**

Overview
Part 2 of the Living Space Restoration Review focused on sharing the feedback received during Part 1 and providing feedback or advice to consider when understanding the restoration of the Living Space emergency shelter. Several online meetings were held, including the restoration working sessions, a working session with service providers, a meeting with Indigenous voices, a pop-up at the Youth Wellness Hub and a lived experience focus group. Feedback was submitted to the online survey at www.livingspacereview.ca.

In addition, an online, confidential, feedback form was created to give an opportunity to people who were unable to attend working sessions to share their thoughts and views. These are also additional opportunities to share either before or after the working sessions. The online feedback form was "live" on the public consultation website on Friday, November 17 and the results summarized in the report are from feedback received on 27 Sunday, December 17, 2023 (just over 2 weeks).

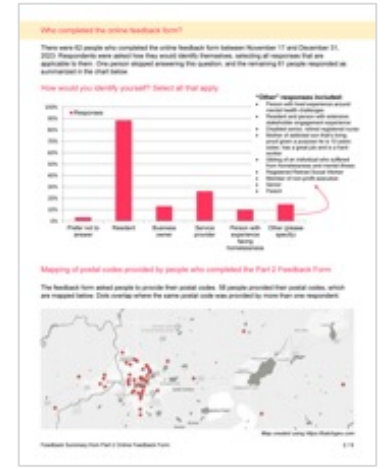
The online feedback form asked the same three questions asked during the previous working sessions, including:

1. "Is there an emergency shelter that does an emergency shelter that's working and not just on paper? What's happening to make it successful?"
2. "What do you see as the top 3 advantages and disadvantages of an emergency shelter?"
3. "Do you have any other comments or advice to share with the Restoration Review team?"

Basic demographic questions were also asked.

The online feedback form was created by Third Party Public Inc., the organization leading the Living Space Restoration Review, in collaboration with Eagle Creek Consulting. This summary was written by the Third Party Public team including: Jennifer and Maggie. We thank you for your input and feedback. For any particular concerns or feedback, please contact the project manager at living@livingspacereview.ca. This summary does not include an endorsement of any of these perspectives on the part of Third Party Public or Eagle Creek Consulting.

Note that points are numbered in the summary for ease of reference only and do not necessarily imply that some points are more important than others. If you have any questions about the summary, please contact Third Party Public at info@thirdpartypublic.ca or [416-291-2222](tel:416-291-2222).



**Pop-up at the Youth Wellness Hub
Living Space Restoration Review - Part 2
Mon, Nov 20, 2023
3:30 - 5:00 pm**

SUMMARY OF FEEDBACK

On Monday, November 20, 2023, the Living Space Restoration Review team held a "pop-up" engagement session at the Youth Wellness Hub. The purpose of this session was to provide an opportunity for youth to share their thoughts and views on the restoration of the Living Space emergency shelter.

30 people participated including approximately 20 youth and 10 staff members. The session was facilitated by Jennifer and Maggie. The session was held in a room that was accessible to all youth. The session was held in a room that was accessible to all youth. The session was held in a room that was accessible to all youth.

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**Working Session with Service Providers
Living Space Restoration Review - Part 2
Tue, Nov 21, 2023
9:00 am - 12:00 pm**

SUMMARY OF FEEDBACK

On Tuesday, November 21, 2023, the Living Space Restoration Review team held a working session with service providers to share the results from Part 2 of the Living Space Restoration Review and seek feedback on how to consider when understanding the restoration of the Living Space emergency shelter.

38 people participated including approximately 20 service providers and 18 staff members. The session was facilitated by Jennifer and Maggie. The session was held in a room that was accessible to all service providers. The session was held in a room that was accessible to all service providers.

The session was held in a room that was accessible to all service providers. The session was held in a room that was accessible to all service providers. The session was held in a room that was accessible to all service providers.

**Engagement with Indigenous Voices
Living Space Restoration Review - Part 2
Wed, Nov 22, 2023
9:30 am - 12:30 pm**

SUMMARY OF FEEDBACK

On Wednesday, November 22, 2023, the Living Space Restoration Review team held an engagement session with Indigenous voices. The purpose of this session was to provide an opportunity for Indigenous voices to share their thoughts and views on the restoration of the Living Space emergency shelter.

18 people participated including approximately 10 Indigenous voices and 8 staff members. The session was facilitated by Jennifer and Maggie. The session was held in a room that was accessible to all Indigenous voices. The session was held in a room that was accessible to all Indigenous voices.

The session was held in a room that was accessible to all Indigenous voices. The session was held in a room that was accessible to all Indigenous voices. The session was held in a room that was accessible to all Indigenous voices.

**Community Working Session 1 (of 2)
Living Space Restoration Review - Part 2
Tue, Nov 21, 2023
7:00 pm - 9:00 pm**

SUMMARY OF FEEDBACK

On Tuesday, November 21, 2023, the Living Space Restoration Review team held a community working session. The purpose of this session was to provide an opportunity for community members to share their thoughts and views on the restoration of the Living Space emergency shelter.

65 people participated including approximately 30 community members and 35 staff members. The session was facilitated by Jennifer and Maggie. The session was held in a room that was accessible to all community members. The session was held in a room that was accessible to all community members.

The session was held in a room that was accessible to all community members. The session was held in a room that was accessible to all community members. The session was held in a room that was accessible to all community members.

All summaries are online at www.livingspacereview.ca

Activities and participation during Part 2

Living Space Relocation Review
PART 2 INTEGRATED FEEDBACK SUMMARY
 January 14, 2024



Living Space Relocation Review
Results from Part 2 Online Feedback Form
 January 9, 2024

Overview

Part 2 of the Living Space Relocation Review focused on sharing the feedback received during Part 1 and providing feedback or input to consider when contemplating the relocation of the Living Space emergency shelter. Several virtual meetings were held, including two community meeting sessions, a working session with service providers, a meeting with Indigenous circle, a pop-up at the Youth Wellness Hub and a focus group with clients at the Living Space feedback summit on the 15th of November.

The online feedback form asked the same three questions asked during the in-person meeting sessions, including:

- 1. 'Working with service providers' - What does an emergency shelter that's working well look like to you? What's happening to make it successful?
- 2. 'What do you see as the top 3 advantages and disadvantages of an in-home shelter?'
- 3. 'Do you have any other comments or advice to share with the Relocation Review team?'

Basic demographic questions were also asked.

The online feedback form was created by Third Party Public Inc., the organization leading the Living Space Relocation Review, in consultation with Agile Urban Consulting. This summary was written by the Third Party Public team including Jennifer and Lindsay. It includes the feedback that you submitted for any particular sessions of the Relocation Review. We tried to capture the perspectives shared through the completed feedback forms, not to present the most or majority of any of these perspectives. This summary does not include an endorsement of any of these perspectives on the part of Third Party Public or Agile Urban Consulting.

Note that points are numbered in the summary for ease of reference only and do not intend to imply that some points are more important than others. If you have any questions about this summary please contact Third Party Public at info@thirdpartypublic.ca or [4164923111](tel:4164923111).

Who completed the online feedback form?

There were 62 people who completed the online feedback form between November 17 and December 31, 2023. Respondents were asked how they would identify themselves, resulting in responses that are summarized in this chart below.

How would you identify yourself? Select all that apply.

Mapping of postal codes provided by people who completed the Part 2 Feedback Form

The feedback form asked people to provide their postal codes. 58 people provided their postal codes, which are mapped below. Darker colors where the same postal code was provided by more than one respondent.

Pop-Up at the Youth Wellness Hub
 Living Space Relocation Review - Part 2
 Nov. 16, 2023
 5:00 - 8:00 pm

SUMMARY OF FEEDBACK

Over 20 people attended the pop-up at the Youth Wellness Hub. The pop-up was held during the evening hours of the Living Space Relocation Review. The pop-up was held in a private room at the Youth Wellness Hub, which is a community center located in the North York area of Toronto. The pop-up was held during the evening hours of the Living Space Relocation Review. The pop-up was held in a private room at the Youth Wellness Hub, which is a community center located in the North York area of Toronto.

Working Session with Service Providers
 Living Space Relocation Review - Part 2
 Nov. 21, 2023
 9 am - 12 pm

SUMMARY OF FEEDBACK

The purpose of the working session with service providers was to share the feedback received from the online feedback form and to discuss the challenges and opportunities associated with the relocation of the Living Space emergency shelter. The working session was held during the morning hours of the Living Space Relocation Review. The working session was held in a private room at the Youth Wellness Hub, which is a community center located in the North York area of Toronto.

Engagement with Indigenous Circle
 Living Space Relocation Review - Part 2
 Nov. 22, 2023
 9:30 am - 12:30 pm

SUMMARY OF FEEDBACK

The purpose of the engagement with the Indigenous circle was to share the feedback received from the online feedback form and to discuss the challenges and opportunities associated with the relocation of the Living Space emergency shelter. The engagement with the Indigenous circle was held during the morning hours of the Living Space Relocation Review. The engagement with the Indigenous circle was held in a private room at the Youth Wellness Hub, which is a community center located in the North York area of Toronto.

Focus Group with clients of Living Space
 Living Space Relocation Review - Part 2
 Nov. 23, 2023
 1:30 - 3 pm at Living Space

SUMMARY OF FEEDBACK

The purpose of the focus group with clients of Living Space was to share the feedback received from the online feedback form and to discuss the challenges and opportunities associated with the relocation of the Living Space emergency shelter. The focus group with clients of Living Space was held during the afternoon hours of the Living Space Relocation Review. The focus group with clients of Living Space was held in a private room at the Living Space, which is a community center located in the North York area of Toronto.

Community Working Session (1 of 2)
 Living Space Relocation Review - Part 2
 Nov. 23, 2023
 7 - 9 pm

SUMMARY OF FEEDBACK

The purpose of the community working session was to share the feedback received from the online feedback form and to discuss the challenges and opportunities associated with the relocation of the Living Space emergency shelter. The community working session was held during the evening hours of the Living Space Relocation Review. The community working session was held in a private room at the Living Space, which is a community center located in the North York area of Toronto.

Community Working Session (2 of 2)
 Living Space Relocation Review - Part 2
 Nov. 23, 2023
 7 - 9 pm

SUMMARY OF FEEDBACK

The purpose of the community working session was to share the feedback received from the online feedback form and to discuss the challenges and opportunities associated with the relocation of the Living Space emergency shelter. The community working session was held during the evening hours of the Living Space Relocation Review. The community working session was held in a private room at the Living Space, which is a community center located in the North York area of Toronto.

Focus Group with clients of Living Space
 Living Space Relocation Review - Part 2
 Nov. 23, 2023
 1:30 - 3 pm at Living Space

SUMMARY OF FEEDBACK

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Community Working Session (1 of 2)
 Living Space Relocation Review - Part 2
 Nov. 23, 2023
 7 - 9 pm

SUMMARY OF FEEDBACK

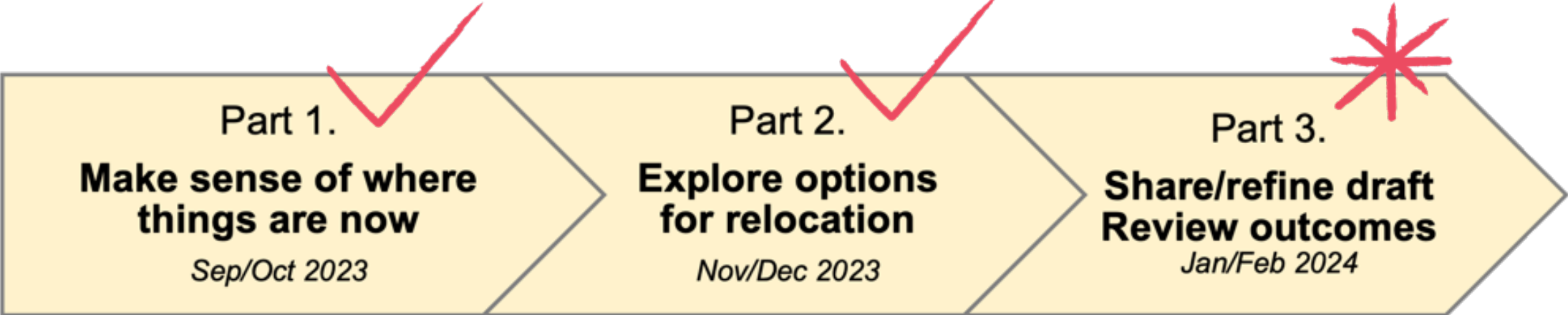
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Community Working Session (2 of 2)
 Living Space Relocation Review - Part 2
 Nov. 23, 2023
 7 - 9 pm

SUMMARY OF FEEDBACK

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Process



Website, sign-up for updates and comment box

1-on-1 and small group discussions with key voices

Engage Indigenous voices

Meet people with lived experience

Summary Report on Part 1

Website updates, Part 2 online form

Nov/Dec Discussion Guide

Large group working sessions with community and service providers

Engage Indigenous voices

Meet people with lived experience

Connect with youth

Summary Report on Part 2

Website updates, Part 3 online form

Jan/Feb Discussion Guide

Large group working sessions with community and service providers

Engage Indigenous voices

Meet people with lived experience

Connect with youth

Relocation Review Report

What participants said in Part 2, which built on the feedback shared in Part 1, gives us the

Draft Outcomes of the Relocation Review

Draft Outcomes of the Living Space Relocation Review

1

2

3

4

5

Draft Outcomes of the Living Space Relocation Review

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

3

4

5

Draft Outcomes of the Living Space Relocation Review

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways.

3

4

5

Draft Outcomes of the Living Space Relocation Review

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways.

3

There is a lot of common ground on how to improve the shelter, regardless of its location.

4

5

Draft Outcomes of the Living Space Relocation Review

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways.

3

There is a lot of common ground on how to improve the shelter, regardless of its location.

4

Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered.

5

Draft Outcomes of the Living Space Relocation Review

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What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

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There are significant problems with Living Space today. Different people describe the problems in different ways.

3

There is a lot of common ground on how to improve the shelter, regardless of its location.

4

Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered.

5

There is a willingness in the Timmins community to try and work together to make Timmins better. Trust needs to be built. Accountability needs to be shared. There is an urgent need to act.

A closer look at some of the details

Draft Outcomes of the Living Space Relocation Review

1

What's happening in Timmins is not ok.

Timmins is not alone in facing these issues. They're also being faced by other cities, towns, and provinces across the country - and around the world.

There are many things happening in Timmins to address issues. There are many different organizations and governments working together to implement plans, policies, and initiatives to make things better.

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- People have lived here a long time and say they don't recognize Timmins. Homelessness used to be more hidden*.
- Opioid addictions, mental health issues, and the affordable housing crisis are major contributors to the challenges faced.
- Concerns about crime and lack of consequences for those crimes.
- Concern about growing hate and anger. Fears of vigilante justice.
- Need for more awareness and understanding of First Nations people, histories, strengths, and challenges.

** Because organizations had the resources to keep up with it.*

Draft Outcomes of the Living Space Relocation Review

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On National Day for Truth and Reconciliation, Murray Sinclair challenges Canadians to be mindful year-round

'This important work of reconciliation is not a one-day affair,' former TRC chair says



Darren Major · CBC News · Posted: Sep 30, 2022 4:00 AM EDT | Last Updated: September 30, 2022



Jim Wells/Postmedia PHOTO BY JIM WELLS/POSTMEDIA

Draft Outcomes of the Living Space Relocation Review

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Home > Around the North

Addiction, mental health crisis front and centre at northern Ontario tourism summit



Jim Wells/Postmedia PHOTO BY JIM WELLS/POSTMEDIA

Draft Outcomes of the Living Space Relocation Review

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VANCOUVER

SPECIAL TO THE GLOBE AND MAIL

PUBLISHED AUGUST 13, 2021

Jim Wells/Postmedia PHOTO BY JIM WELLS/POSTMEDIA

Draft Outcomes of the Living Space Relocation Review

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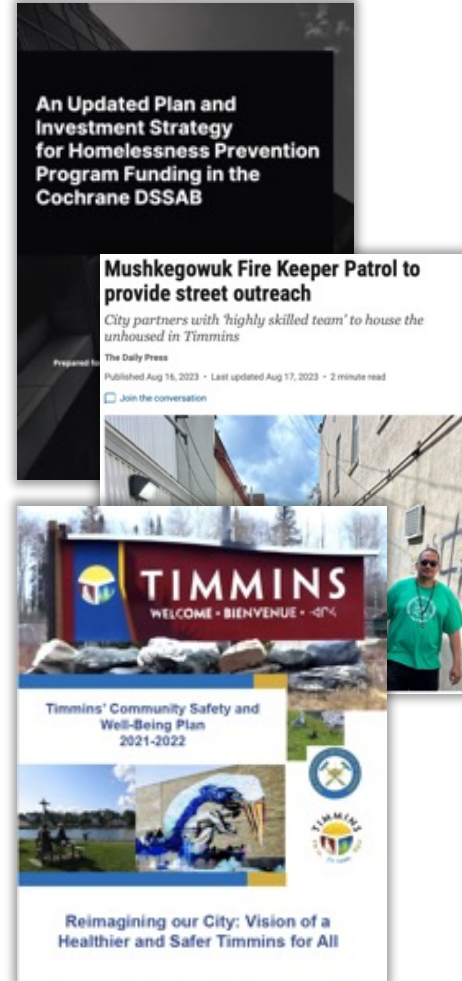
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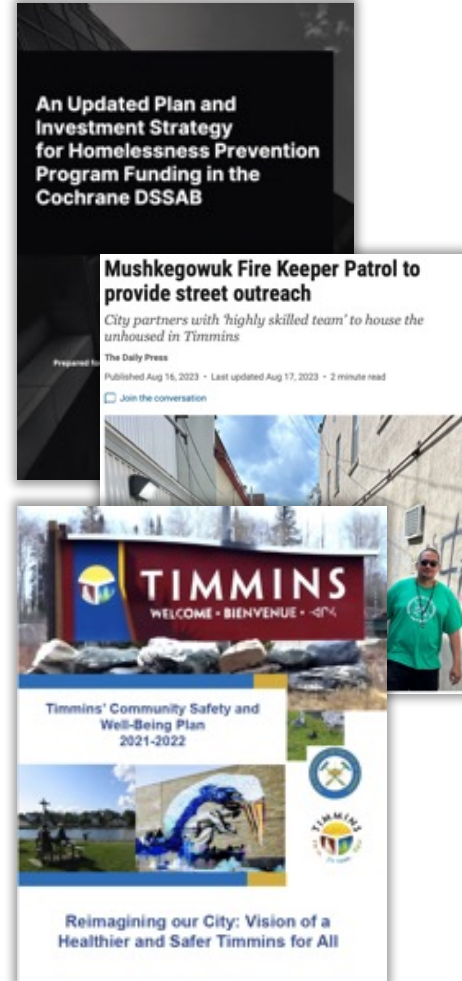
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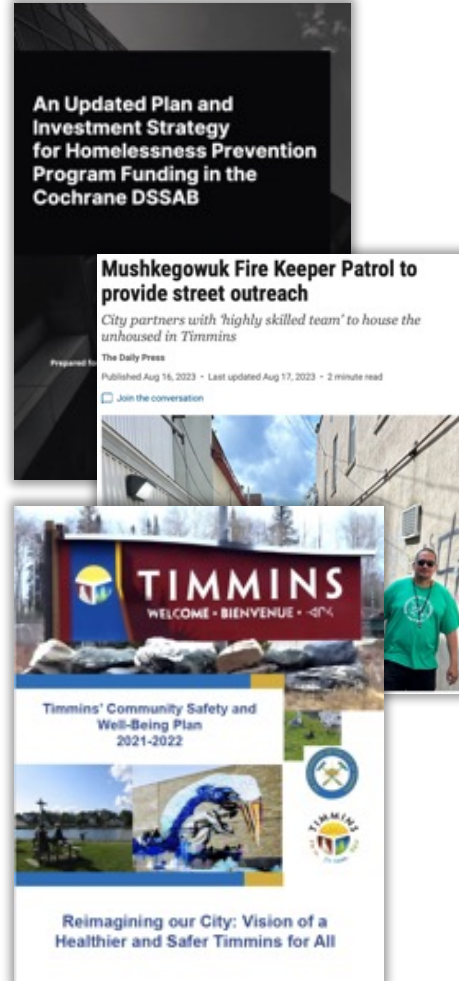
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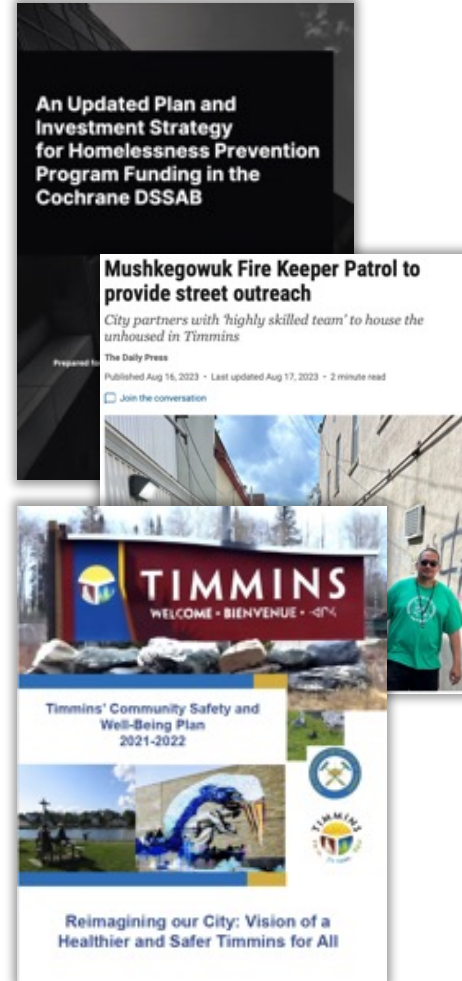
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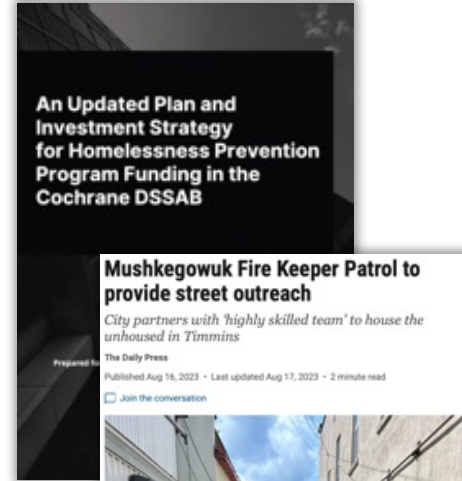
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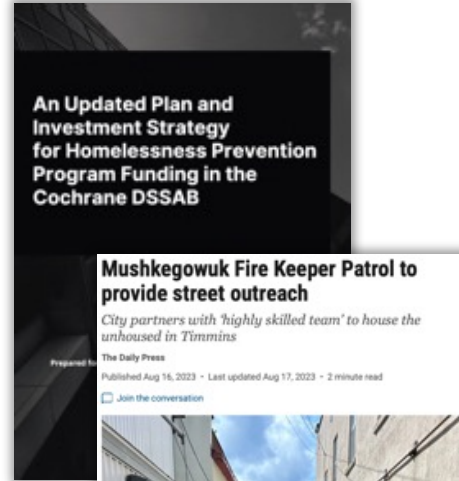
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Vern Cheechoo works at Mushkegowuk Council. | Supplied photo

Draft Outcomes of the Living Space Relocation Review

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There are significant problems with Living Space today. Different people describe the problems in different ways.

Some of the concerns relate to the shelter's location.

Draft Outcomes of the Living Space Relocation Review

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Draft Outcomes of the Living Space Relocation Review

3

There is a lot of common ground on what an emergency shelter that's working well looks like.

These are largely relevant regardless of where the shelter is located.

Draft Outcomes of the Living Space Relocation Review

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These are largely relevant regardless of where the shelter is located.

1. The shelter is well run with good governance, transparency, strong staff, and cultural competency.
2. The shelter doesn't contribute to safety concerns – in the community or for shelter clients.
3. The Timmins community is engaged and supportive.
4. Services are provided (some say should be basic 8am-8pm, others see it as a service hub).
5. Service providers are working together to help support clients of the shelter.
6. The shelter is supported by other needed facilities (like more detox and rehab facilities, more transitional and supportive housing, more affordable housing, an integrated inner city health care clinic*).
7. The shelter has a clear approach to if/how it serves people with addictions.

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Low barriers to access

Requirements for entry are limited or minimal.

- Ensures everyone has a place to go.
- Higher likelihood of connecting people to services, more likely to reduce homelessness.



High barriers to access

Has strict rules against the use of drugs and alcohol.

- Helps people who have challenges exiting addictions when surrounded by people with addictions.
- May have less impact on neighbourhood in which it is located.

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Ontario Human Rights Code – Mental health issues and addictions are disabilities that are protected.

Ontario Mental Health Act – Strict conditions under which people can be forced into treatment, with only a physician able to decide.

2023 Ontario Superior Court ruling – Removal of encampment in Waterloo Region would be a violation of Charter Rights.

Draft Outcomes of the Living Space Relocation Review

4

Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered.

Selection of any relocation option relies on confirming the potential benefits and risks identified, including the assumptions on which they are based.

Draft Outcomes of the Living Space Relocation Review

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Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered.

Selection of any relocation option relies on confirming the potential benefits and risks identified, including the assumptions on which they are based.

Relocate the shelter out-of-

town. Residents and businesses currently experiencing issues would have their sense of security and confidence back. People experiencing homelessness may have better outcomes.

Risk that people don't go, leading to more people sleeping rough downtown, more demands on EMS, even bigger challenges.

Risk that people try to go, and face safety risks through their travels.

Risk that people do go, disconnecting them from services, supports, family, friends, housing, jobs.

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Relocate the shelter in-town.

People can come and go easily on foot, it's easier to access services, supports, family, friends, housing, and jobs. Fewer people sleeping rough downtown.

Risk that public concerns about safety persist. Tensions and frustrations grow, people lose confidence in government and service providers to address their concerns. People leave Timmins.

Risk that substances are more readily available.

Risk that stigma and hate continues.

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Keep the Spruce Street location & improve services.

If the shelter was better run and better supported, there would be fewer issues.

Risk that leadership, staffing, and governance do not improve. Living Space non-profit organization is in a period of change.

Risk that relationship with the community is too damaged to repair.

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Have more than one shelter.

Different needs can be served in different locations (low barrier, high barrier, youth, families, couples, women and LGBTQ2+). Have 2 permanent shelters and temporary shelter for emergencies.

Risk that service providers have limited capacity to provide supports to two different locations.

Risk that additional resources and oversight required for 2 locations.

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Concerns. People leave.

Services are more readily available.

Homelessness hate continues.

Risk that service providers have limited capacity to provide supports. There are already stresses serving current needs.

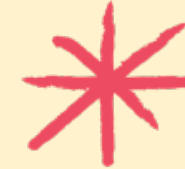
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Draft Outcomes of the Living Space Relocation Review

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There is a willingness in the Timmins community to try and work together to make Timmins better.

Trust needs to be built. Accountability needs to be shared.

There is an urgent need to act.

Draft Outcomes of the Living Space Relocation Review

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There is an urgent need to act.

- All need to be treated with dignity and respect.
- Need to continue to strengthen relationships and collaboration with Indigenous communities and voices – building bridges, hiring Indigenous staff, cultural training, and understanding of protocols.
- Good communication is critical – especially between the shelter and its neighbours, and between service providers and people experiencing homelessness.
- Consultation with residents is important when making a decision about the future of the shelter.
- The roles and responsibilities of different organizations and institutions needs to be clearer.
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There is an urgent need to act.

Everyone needs to do their part and be held accountable for what they do to make Timmins better.

All residents of Timmins, including people that are housed, people that are unhoused, people that own their house, people that rent, people that work with service providers, people that work with government, people that own their own businesses, people that work in Timmins, and all other residents.

Governments, organizations, and agencies need to deliver the services they are mandated to deliver.

* In period of change

** CDSAB is responsible for the oversight of 2428 housing units (175 co-op, 611 non-profit, 124 rent supplement, 32 supportive living, 1248 Local Housing Corporation units)

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There is a willingness in the Timmins community to try and work together to make Timmins better.

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There is an urgent need to act.

Accountability needs to be shared, governments and organizations need to deliver the services they're mandated to deliver

* *In period of change*

** *CDSAB is responsible for the oversight of 2428 housing units (175 co-op, 611 non-profit, 124 rent supplement, 32 supportive living, 1248 Local Housing Corporation units)*

Draft Outcomes of the Living Space Relocation Review

5

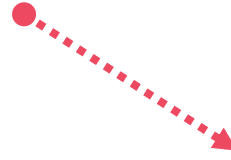
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Shelter ►

LIVING SPACE



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Social Housing ►

Cochrane District
Social Services
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Mental Health and Addictions ►



Health, Mental health, and Addictions ►



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Draft Outcomes of the Living Space Relocation Review

1

What's happening in Timmins is not ok. Timmins is not alone in facing these issues. A lot is happening to try and address them.

2

There are significant problems with Living Space today. Different people describe the problems in different ways.

3

There is a lot of common ground on how to improve the shelter, regardless of its location.

4

Relocation alone will not necessarily solve the problems with Living Space. All location options have risks that need to be considered.

5

There is a willingness in the Timmins community to try and work together to make Timmins better. Trust needs to be built. Accountability needs to be shared. There is an urgent need to act.

Next Steps in the process

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We are
here

JAN/FEB 2024

Part 3 of the Relocation Review. Draft Outcomes shared by Third Party Public, in collaboration Eagle Cree Consulting, and feedback sought.

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- CDSSAB
- Canadian Mental Health Assoc.
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- Timmins and District Hospital
- Porcupine Health Unit
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MARCH 2024

Relocation Review Steering Committee:

- Reviews results in context of existing policies and resources.
- Works with Living Space Board of Directors to determine their perspective on the outcomes of the Relocation Review and their interest and/or capacity to act on those outcomes.
- Connects with community partners to determine what aspects of Relocation Review outcomes they are able to/have a mandate to respond to with existing resources and/or where additional resources are required.
- Connect with the City of Timmins about what support it can provide to implementing the outcomes of the Relocation Review.

Propose an Action Plan, including funding plan, to the CDSSAB Board (immediate/short term and longer-term timeframe).

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APRIL

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ONGOING

CDSSAB, Timmins City Council, and community partners continue working together to implement the Action Plan.

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Questions for you

1. How well do the Draft Outcomes reflect the perspectives shared during the Relocation Review?
2. Is there anything major missing or off base in the Draft Outcomes? If so, what edit(s) would you like to see considered?
3. The Relocation Review Steering Committee will develop a plan on how to implement the outcomes of the Relocation Review. Do you have any implementation advice that you'd like the Committee to consider? If so, please share your advice.
4. Do you have any other thoughts or comments as we wrap-up the Relocation Review?

Thank you